

Zendesk - Version 5.19.1

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Released for Zendesk on November 19th, 2024

In this release, we've resolved the following issues:

Bug fixes

- XLT-1284 - Error message after sync using connection that was removed on the destination side. "This is taking some time yo";
- XLT-4140 - Removing Blobs from the remote side causing an Error (Public - Private/Private-Public);
- XLT-6079 - Shifted logo and buttons on verification screen;
- XLT-6142 - Sync by Group isn't triggered.

Improvements

- XLT-6063 - Clean up conversation history after accepting/declining the changes;
- XLT-6095 - Add link to Aida in the AI Assist Disclaimer;
- XLT-6048 - Extract list of input fields in Exalate;
- XLT-5977 - Hide resolution buttons for the ongoing AI conversation;
- [XLT-4673](#) - Zendesk performance project;
- [XLT-6064](#) - Track AI conversation ID;
- [XLT-5886](#) - Allow users to opt-out of the AI Assist feature.

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