

ServiceNow - Version 5.9.0-5.9.3

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Released for ServiceNow on February 27, 2024

In this release, we've introduced several new features. We have also added some improvements and bug fixes.

Improvements

- XLT-4069 - Buy an Exalate license within the application using the in-app purchase flow, which allows you to easily upgrade their account and access advanced features.
- XLT-4070 - Users can reactivate a free license and upgrade the account in the app to access advanced features.
- XLT-4071 - Cancel an Exalate subscription in the application (Manage Your Subscription option).
- XLT-4072 - Manage billing information in the Exalate application, allowing users to update their payment method and billing details.
- XLT-4073 - View your billing history.
- XLT-4424 - Disable the Buy License button on the UI to prevent duplicated purchases of the same plan.
- XLT-4467 - Manage your ChargeBee subscription validation in the app and access Exalate functionality based on your subscription plan and status.
- XLT-4497 - Users can automatically switch to the free plan when their Exalate paid subscriptions expire.
- XLT-4509 - The Getting Started menu provides direct links to each of the menu items.
- XLT-4553 - Use the AI-powered Streamlit integration to help you edit your connection configuration.
- XLT-4577 - Users can auto-renew their Exalate subscription in the app, with the option to cancel the default-enabled auto-renewal when desired.
- XLT- 4615 Exalate handles the 'Subscription_created' event to support migration of stripe subscription to ChargeBee.
- XLT- 4616 - AI-integration UI Enhancements.
- XLT-4675 - code prompts are provided automatically when creating a script connection to help users configure their connections more easily.

Issues Fixed

- XLT-1789 - Attachments aren't removed on the remote side.
- XLT-3395 - Comments are not updated on the remote side until one more update is

performed.

- XLT-4058 - Exalate fails if a project has custom field of type plainText in project.
- XLT-4098 - Nodes don't recover from resultInf.
- XLT-4197 - Too many requests unnecessarily sent to Jira, resulting in higher chance of rate limiting (429 responses).
- XLT-4286 - Value is not set to the boolean custom field during exalate.
- XLT-4402 - It is not possible to create a local connection using the issue_tracker url.
- XLT-4459 - Strange WARN messages in the logs.
- XLT-4469 - TimeoutException: Futures timed out after [1 minute] during connection creation.
- XLT-4480 - No message for Exalated or Unexalated when doing a Bulk Exalate and Bulk Unexalate from Connection -> Trigger.
- XLT-4535 - NOT RENEWING status isn't switched back to ACTIVE after removing scheduled cancellation.
- XLT-4575 - Unnecessary api call for isSdlIssue.
- XLT-4603 - Stored XSS in CleanUp by Entity / Issue Key field.
- XLT-4685 - Usages don't work with licensing service variables.
- XLT-4686 - Stripe is not accessible with Active Licensing Service enabled.
- XLT-4740 - GroovyHttpClient fails due to scala upgrade.
- XLT-4756 - "by Idalko" is still mentioned when installing Exalate from the Atlassian Marketplace.
- XLT-4796 - Blank screens on node if there's an error for sync.
- XLT-4801 - Not possible to create a private connection.
- XLT-4810 - NPE when syncing with visual connection.
- XLT-4832 - NPE when syncing with visual connection and licensing enabled.
- [Product](#)
XLT-4834 - Blank page displayed when user goes to Entity Sync status page.
- [About Us](#)
XLT-4842 - Not possible to Exalate/Update entity from node with LS enabled.
- [Release History](#)
XLT-4845 - Connection doesn't sync/update data to GitHub.
- [Glossary](#)

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