

This mapping is not supported

Last Modified on 03/04/2024 8:10 am EST

Problem

I can't map in-between in Exalate visual connection.

Cause

The visual mode supports a basic set of fields that can be mapped between instances.

You can map the fields of the following data types. For example:

- description - description
- summary-summary
- comments-comment
- attachments-attachment
- status- status
- assignee - assignee
- reporter- reporter
- issue type-issue type
- priority-priority
- description-summary
- text custom field - text custom field
- option custom field(single select) - option custom field(single select)
- text custom field - option custom field(single select)

Solution

Use a script rule to define the mapping of fields with different data types. Check [script rules examples](#) for more details.

Note: You can also request a new field mapping.

ON THIS PAGE

Product

[Problems](#)

[Release History](#)

[Cause](#)

[Glossary](#)

[Solution Reference](#)

[Security](#)

[Pricing and Licensing](#) 

Resources

[Academy](#) 

[Blog](#) 

[YouTube Channel](#) 

[Ebooks](#) 

Still need help?

[Join our Community](#) 

[Visit our Service Desk](#) 

[Find a Partner](#) 