

Set up how often Exalate sends emails

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This article shows how to set the time period between Exalate emails. Exalate sends emails with [error notifications](#) to administrators. Use the `mail.smtp.backoff` variable to control how often you receive emails from Exalate. For example, you can set up Exalate to send an e-mail every 10 minutes.

1. Open the **setenv.sh** file in your Jira folder.

In the file, you can set properties and options on startup.

Note: For more information about adding variables in Linux and Windows, please check [this Atlassian article](#).

2. Locate the `JVM_SUPPORT_RECOMMENDED_ARGS=""` property and modify it to the following:

```
JVM_SUPPORT_RECOMMENDED_ARGS="-Dmail.smtp.backoff=10"
```

The `-Dmail.smtp.backoff` property is in minutes and it must be a positive number. For example, if `-Dmail.smtp.backoff=10`, Exalate will send an email every 10 minutes.

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3. Restart the service.