

Set Up a Connection in Visual Mode for Jira Cloud

Last Modified on 03/11/2024 8:42 am EDT

Important: You cannot toggle between the different modes. To do so, you need to create a new Connection in Visual mode, Script mode, or Basic mode.

Note: Before you set up a Connection in Visual mode ensure that:

- your instance is public.
- you have admin access to the destination instance.
- you are either in the Evaluation (trial) period or have a Paid license.

Initiate a Connection in Visual Mode from Jira Cloud

Note: It doesn't matter which side you start initiating the Connection from. The Exalate UI remains the same.

1. Navigate to the **Connections** tab in the Exalate console.

Click **Apps** → **Exalate** & click **Connections** under the **Exalate** menu.

2. Click **Initiate Connection**.

3. Enter the **Destination Instance URL**.

The **Destination Instance URL** is the link to the instance you want to set up a connection with. You can directly enter the link of that instance or the **Exalate URL** from the **General Settings** tab in the Exalate admin panel.

Note: If you don't have the link to the destination instance, click **I don't have a URL**. In this case, you only can to set up a Connection in Script mode.

Exalate suggests available **Configuration Modes** based on the destination instance.

4. Select the Configuration Mode. In this case, we select **Visual Mode**.

Note: We are exploring ways to enhance or replace Visual Mode with an AI-Configuration mode for a better user experience. Check the **Beta** label added to the Visual mode screens. Your feedback is crucial, [so let us know what you think](#).

5. Click **Next**.

6. Enter the **Connection Information**.

Field	Description
Local instance short name	A short name for your instance
Destination instance short name	A short name for the destination instance
Connection name	Name of the connection
Description	Description of the connection

7. Click **Next**.

8. Click **Verify admin access** to confirm you have admin rights to the destination instance. Then click **Initiate**.

9. Click **Accept** to finish the verification process.

You see a pop-up window within the remote instance to finish the verification. You are also notified about the permissions that the destination instance user has.

Note: The destination instance user has different permissions based on the platforms to be synced.

10. Click **Next**.

11. A confirmation screen displays when the connection has been successfully set up:

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