

Basic Mode in the Classic Console: Clarifications

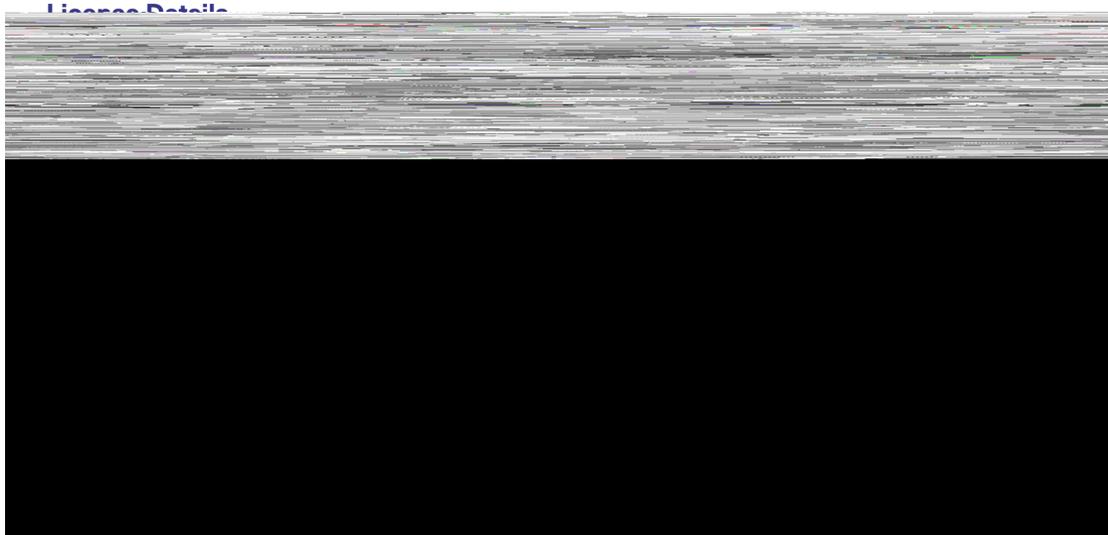
Last Modified on 01/30/2026 9:26 am EST

Basic Mode

With the Basic Mode, you can sync up to 1000 entities, 4 fields (title, description, comments, attachment), and an unlimited number of triggers and connections per month. Only the [Basic configuration mode](#) is included, and Visual and Script modes are not available in the Basic Mode.

How does it work?

Every month, the "Used synchronization" counter will be set to 1000, regardless of the number of synchronizations you have used the month before.



"Used synchronization" means new entity pairs (so-called twins) that you either exalated (you created a new copy on the remote side) or connected (you connected 2 entities that already existed on both platforms). **The transactions between the existing twins are unlimited** . It means you can update (or add more to) the title, descriptions, comments, and attachments as many times as you want.

All the existing twins from the previous month/s will stay in sync. So if over 3 months you used all 1000 syncs, by the beginning of the 4th month, you'll have 3000 entities in sync on each side.

And if you have multiple connections, synchronizations will be shared across all of them.

Product

[About Us](#)

ON THIS PAGE

[Return to top](#)

[Glossary](#)

[Basic Mode](#)

[API Reference](#)

[How does it work?](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)