

How to Check if Entities are Synced

Last Modified on 05/09/2023 5:34 am EDT

Exalate allows you to create multiple connections. To keep track of your syncs, you can check if certain entities are synced through a specific connection. In Exalate, this can be done with the `isUnderSync` and `isIssueUnderSync` functions. This article shows how you can check if entities are synced.

Script Variables

Variable	Description
<code>issue.id</code>	The issue, ticket, or entity id you want to check
<code>entityType</code>	Issue, ticket, or entity type you want to check
<code>B_to_A</code>	Connection name you want to check
<code>return</code>	Stops sync if an issue is already synced in a connection

Script Examples

With these example scripts, you can check if an entity is synced through the same or another connection. You can also stop sync by adding a `return` variable. These examples can be used in the outgoing sync.

This script stops sync if an entity with an entity id and an entity type is synced through the same connection.

```
if (syncHelper.isUnderSync(issue.id, entityType)){return;}
```

This script stops sync if an entity with an entity id is synced through the same connection.

```
if (syncHelper.isIssueUnderSync(issue.id)){return;}
```

This script stops sync if an entity with a long entity id is synced through the same connection.

```
if (syncHelper.isIssueUnderSync(issue.id.toLong())){return;}
```

This script stops sync if an entity with an entity id and entity type is synced through a connection "B_to_A".

```
if (syncHelper.isUnderSync(issue.id, entityType, "B_to_A")){return;}
```

This script updates the entity description if an entity is synced through a connection "B_to_A".

```
Product  
About Us ↗  
if (syncHelper.isUnderSync(issue.id, entityType, "B_to_A")){issue.description = "It's also under sync with B_to_A.";}
```

[Release History](#)

Have more questions? [Ask the community](#)

[Glossary](#)

API Reference

Security

Pricing and Licensing

Resources

Academy [↗](#)

Blog [↗](#)

YouTube Channel [↗](#)

Ebooks [↗](#)

Still need help?

Join our Community [↗](#)

Visit our Service Desk [↗](#)

Find a Partner [↗](#)