

# How to Configure Sync Panel Viewing Permissions Using Component Filters

Last Modified on 03/05/2024 4:08 am EST

## SALESFORCE

This article describes how to configure Sync Panel component viewing permissions on a Salesforce object view, using the component's advanced filters.

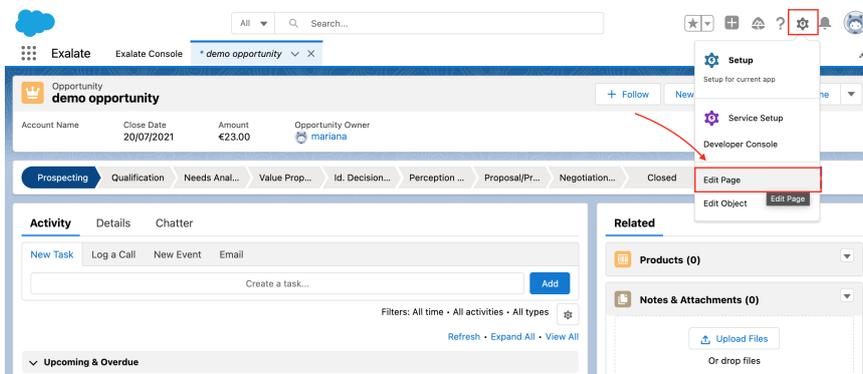
You might need to configure viewing permissions if the Exalate app has been installed for the Admins only. In this case, the users will not be able to use Exalate but the Sync Panel will still be visible to them, showing up the error message.

To avoid such situations, you can configure viewing permission for the Exalate Sync Panel component and hide it from specific groups of users.

1. Open a Salesforce object with the Exalate Sync Panel component on

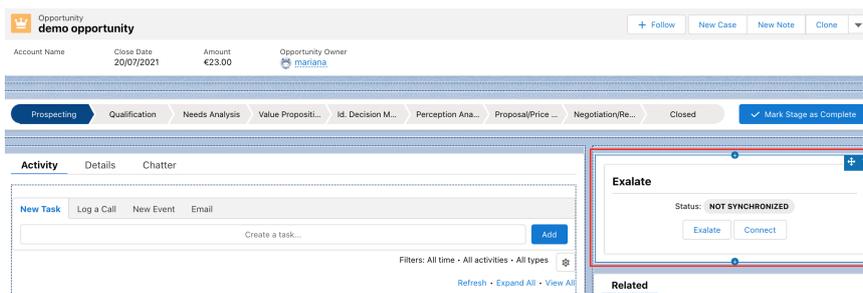
If you have not added a Sync Panel to any object yet, check out [How to add a Sync panel to Salesforce](#) first.

2. Click Setup icon > Edit page

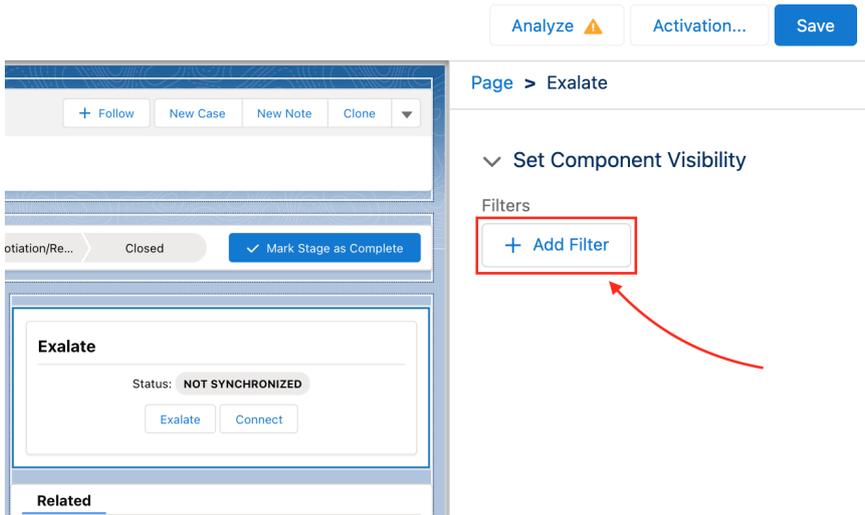


You will be redirected to the Lightning App builder where you can manage the look of the certain object page by adding or removing components.

3. Click anywhere on the Exalate component area

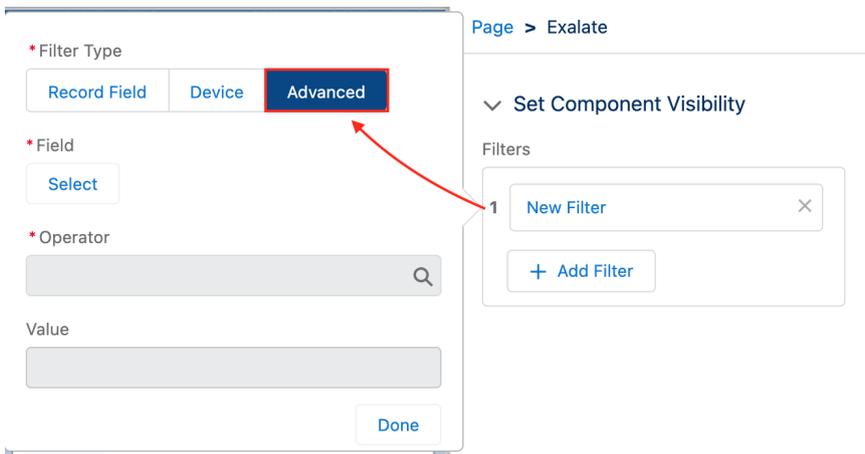


4. Click **Add Filter** on the right sidebar

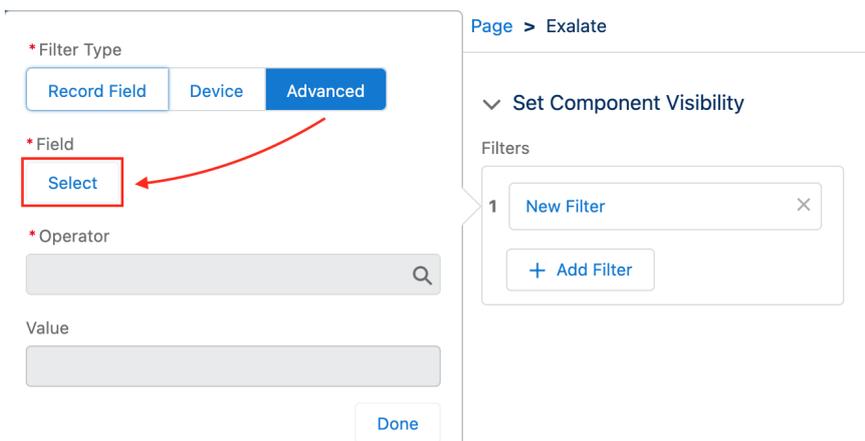


Here you can add as many filters as you need to configure the component.

5. In the New Filter panel click **Advanced**



6. Click the **Select** button



7. Select a field type **User**

## Select field

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Select a field type, then a field. Labels followed by a ">" indicate that there are more fields available.

User | ▾

- Device >
- User >
- Permissions >
- Record >

## 8. Select **Profile**

### Select field

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Select a field type, then a field. Labels followed by a ">" indicate that there are more fields available.

User ▶ Profile | ▾

- Nickname
- Phone
- Profile >
- Role Profile >
- SAML Federation ID
- Start of Day
- State/Province
- Street

## 9. Select **Name**

### Select field

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Select a field type, then a field. Labels followed by a ">" indicate that there are more fields available.

User ▶ Profile ▶ Name | ▾

- Created By >
- Description
- Last Modified By >
- License Type
- Name
- Usage Type
- User Type

## 10. Review your selection and click **Done**

### Select field

Select a field type, then a field. Labels followed by a ">" indicate that there are more fields available.

User ▶ Profile ▶ Name

Field Label <b>Name</b>
Field Type <b>Text</b>
API Name <b>Name</b>

Cancel

Done

## 11. In the **Operator** field choose **Contains**

\* Filter Type  
Record Field Device **Advanced**

\* Field  
User > Profile > NameX

\* Operator  
Contains  
**Contains**  
Equal  
Not Equal

Page > Exalate

Set Component Visibility

Filters

1 New Filter X

+ Add Filter

## 12. In the **Value** field type **System Administrator**

\* Filter Type  
Record Field Device **Advanced**

\* Field  
User > Profile > NameX

\* Operator  
Contains X

\* Value  
System Administrator

Page > Exalate

Set Component Visibility

Filters

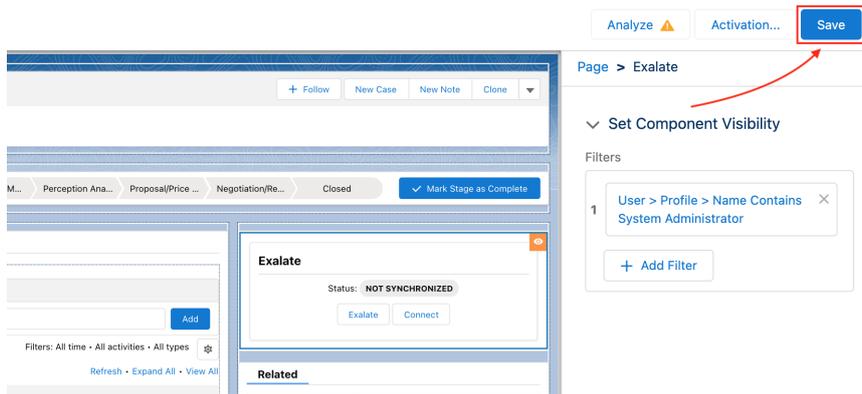
1 User > Profile > Name Contains System Administrator X

+ Add Filter

Done

## 13. Click **Done**

14. Click a **Save** button on the top right corner of the page



The **Product Sync** panel on this specific object type will now be only visible to the System administrators.

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