getUserByEmail

Note: If an instance has multiple users with the same email, `getUserByEmail` retrieves only the user who was created first.

Signature

Helper	nodeHelper
Signature	`getUserByEmail (String email)`
Description	Return a user matching the specified email address. Returns a null in case: • the user email address is not found • the Exalate user has no 'Browse Users' permissions
Introduced in	0.8

Notes

Jira Cloud

Note: According to the [Atlassian changes in user privacy policy](), Jira Cloud users may hide the email address in the Atlassian account settings. This affects user fields synchronization since Exalate uses API to search by email. Therefore, make sure that the email is visible for the Exalate app in the Atlassian account.

Azure DevOps

Note: For the method to work on Azure DevOps, make sure that the user is part of the team that has access to the Azure DevOps project.

Note: The Signature introduced in 0.8 works for Azure DevOps until version 5.4.0.

For Azure DevOps 5.4.0 and higher

Helper	nodeHelper
Signature	`getUserByEmail` (String email, String projectName)
Description	Return a user matching the specified email address. Returns a null in case: • the user email address is not found • the Exalate user has no 'Browse Users' permissions
Introduced in	5.4.0

Example use

```
//If the user exists set the custom field value to 'Yes', otherwise set the value to 'No'
issue.customFields.internal.value = nodeHelper.getUserByEmail(replica.reporter.email) == null ? "No" : "Yes";
```

Example use in Azure DevOps 5.4.0

```
//If the user exists set the custom field value to 'Yes', otherwise set the value to 'No'
issue.customFields.internal.value = nodeHelper.getUserByEmail(replica.reporter.email, issue.project.key) == null ? "No" : "Yes";
```