

# transition as proxyuser

Last Modified on 03/25/2024 9:51 am EDT

## Signature

Helper	workflowHelper
Signature	transition(Issue issue, String transitionName)
Description	Transitions the issue using the transitionName on behalf of <a href="#">the Proxy user</a>
Introduced in	0.13

## Example use

```
if (issue.status.name == "In Progress" && replica.status.name == "Resolved") {  
    workflowHelper.transition(issue, "Resolve")  
}
```

## Comments

- If Exalate does not find a transition with the provided transitionName, the issue status transition will not happen

**Note:** transitionName is case sensitive **"In Progress"** is different from **"In progress"**. The proxy user cannot execute an issue transition if the workflow condition fails

Product

[About Us](#)

[Release History](#)

[Glossary](#)

- There are no errors if the transition could not be applied

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

**Resources**

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

**Still need help?**

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)