

Initiate a Private Connection in Script Mode for Jira Cloud

Last Modified on 03/20/2024 10:26 am EDT

Note: For Private Connections:

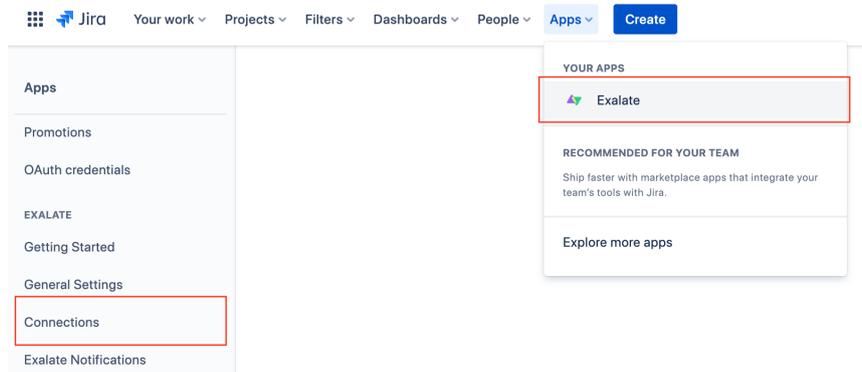
- an instance you have access to is considered a public side.
- an instance you don't have access to is considered a private side: destination instance.

The main difference between private and public connection types is whether the HTTP/HTTPS requests are initiated from one side or from both sides. In this case, HTTP/HTTPS requests are initiated from the destination's private side only.

Initiate a Private Connection from Jira Cloud

1. Navigate to the **Connections** tab in the Exalate console.

Click **Settings** → **Apps** & click **Connections** under the **Exalate** menu.



2. Click **Initiate Connection**.

Connections

Connection defines synchronization behavior, including communication details, sync rules, and scope.

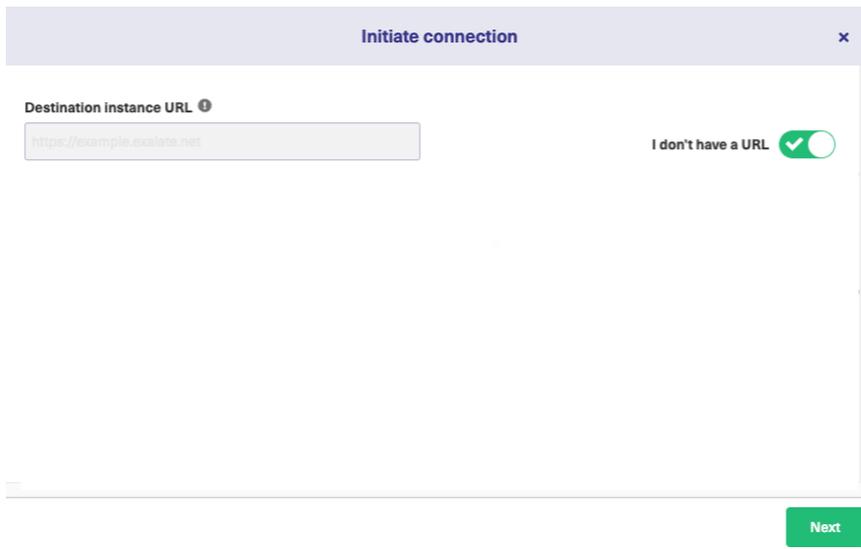
Initiate connection

Accept invitation



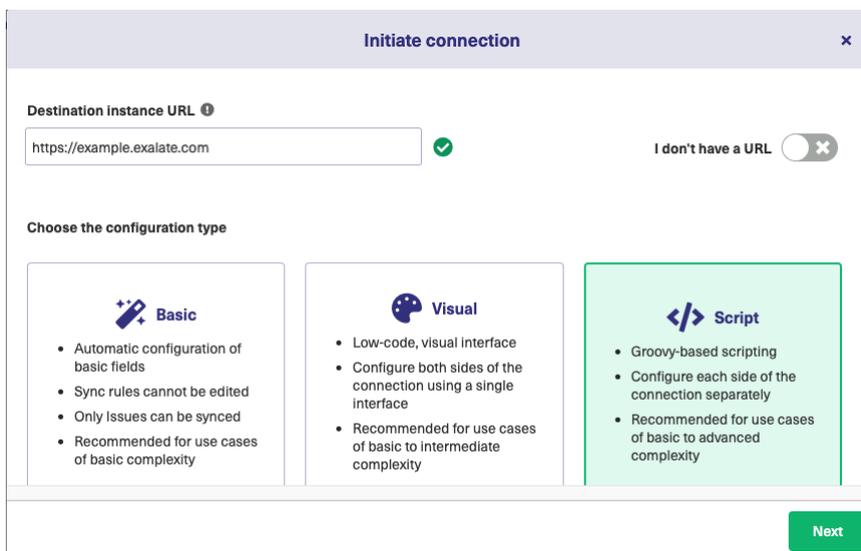
3. Click **'I don't have a URL'**

If the destination instance is in a private network toggle **I don't have a URL**.



4. Choose a **Script** connection mode.

5. Click **Next**.



6. Enter Connection information & Click **Next**

Field	Description
Local instance short name	A short name for your instance
Destination instance short name	A short name for the destination instance
Connection name	Name of the connection
Description	Description of the connection

Initiate connection ✕

Connection information

Local instance short name*

Remote instance short name*

Connection name*

Description

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7. Select a project for the incoming sync.

8. Click **Next**.

Note: As this is a Public-Private connection and you don't have admin access to the other side, you can continue to configure on your end and then send an invitation to your partner.

9. Click **Copy Invitation Code**

Here you can copy the invitation code and send it over to your partner. The destination side is shown as "unknown" since this is a private side.

Initiate connection ✕

On the "company B" side, you (or their application administrator) need to **Accept the Invitation**.

Use the following invitation code:

[Copy invitation code](#)

[Done](#)

10. Click **Done**

Once your partner accepts the invitation, you can start synchronization.

Note: When the connection is set up on the Public source side, the Private side administrator

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should accept the invitation in the Private-Public connection.

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