

# Initiate a Private Connection in Script Mode for Jira Cloud

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## Note: For Private Connections:

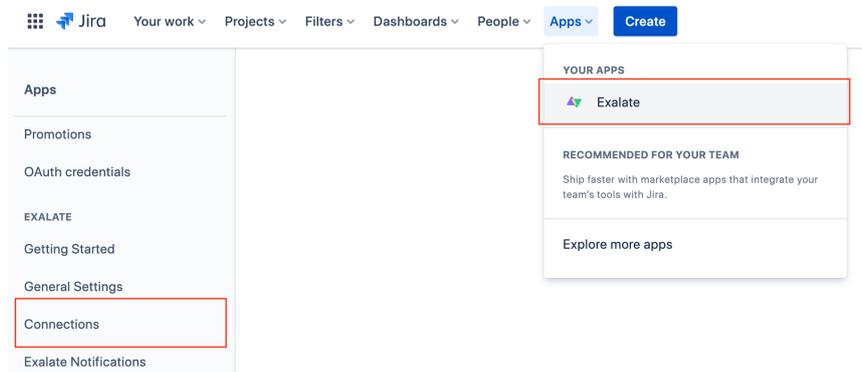
- an instance you have access to is considered a public side.
- an instance you don't have access to is considered a private side: destination instance.

The main difference between private and public connection types is whether the HTTP/HTTPS requests are initiated from one side or from both sides. In this case, HTTP/HTTPS requests are initiated from the destination's private side only.

## Initiate a Private Connection from Jira Cloud

1. Navigate to the **Connections** tab in the Exalate console.

Click **Settings** → **Apps** & click **Connections** under the **Exalate** menu.



2. Click **Initiate Connection**.

### Connections

Connection defines synchronization behavior, including communication details, sync rules, and scope.

Initiate connection

Accept invitation



3. Click **'I don't have a URL'**

If the destination instance is in a private network toggle **I don't have a URL**.

**Initiate connection**
✕

**Destination instance URL** ⓘ

https://example.exalate.net

I don't have a URL

Next

4. Choose a **Script** connection mode.

5. Click **Next**.

**Initiate connection**
✕

**Destination instance URL** ⓘ

https://example.exalate.com

I don't have a URL

**Choose the configuration type**

**Basic**

- Automatic configuration of basic fields
- Sync rules cannot be edited
- Only Issues can be synced
- Recommended for use cases of basic complexity

**Visual**

- Low-code, visual interface
- Configure both sides of the connection using a single interface
- Recommended for use cases of basic to intermediate complexity

**Script**

- Groovy-based scripting
- Configure each side of the connection separately
- Recommended for use cases of basic to advanced complexity

Next

6. Enter Connection information & Click **Next**

Field	Description
<b>Local instance short name</b>	A short name for your instance
<b>Destination instance short name</b>	A short name for the destination instance
<b>Connection name</b>	Name of the connection
<b>Description</b>	Description of the connection

**Initiate connection** x

**Connection information**

Local instance short name\*

Remote instance short name\*

Connection name\*

Description

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7. Select a project for the incoming sync.

8. Click **Next**.

**Note:** As this is a Public-Private connection and you don't have admin access to the other side, you can continue to configure on your end and then send an invitation to your partner.

9. Click **Copy Invitation Code**

Here you can copy the invitation code and send it over to your partner. The destination side is shown as "unknown" since this is a private side.

**Initiate connection** x

On the "company B" side, you (or their application administrator) need to **Accept the Invitation**.

Use the following invitation code:

[Copy invitation code](#)

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[Done](#)

10. Click **Done**

Once your partner accepts the invitation, you can start synchronization.

**Note:** When the connection is set up on the Public source side, the Private side administrator

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should accept the invitation in the Private-Public connection.

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