What is Exalate?

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Exalate is a synchronization tool that helps you automatically sync data between two different task management systems. It helps you set up an *integration* between multiple desired instances and make your team's collaborations as efficient as possible.

To configure sync, you need to set up a connection between the task management systems. Exalate supports multiple instances and more of those are coming.

Currently, you can set up an integration between any of the supported platforms:

- Jira Cloud
- Jira on-premise/ Datacenter
- Azure DevOps
- GitHub
- HP QC/ALM*
- Salesforce
- ServiceNow
- Zendesk
- Freshdesk
- Freshservice
- ADO Server

Warning: We are moving Exalate for HP QC/ALM into basic maintenance mode. This transition period will last until November 2024, after which support will be halted completely. For more information, please see https://exalate.com/blog/end-of-support-hp/.

Exalate also allows you to set up same-instance integrations. For example, a Salesforce to Salesforce integration, Jira to Jira integration, etc.

Features

- Flexibility
 - Exalate lets you specify exactly what data gets copied to and from each side.
- Scripting engine and various configuration types
 If you feel confident with the scripting, you can configure the sync rules by modifying them in *Script mode*. If you don't feel like coding, you can choose *Visual mode* and define the set of rules using a no-code graphical user interface.
- Decentralized integration
 - The incoming and outgoing information can be easily adjusted on every side. Decisions on what information is shared and how to use the incoming data are up to every side of the connection.

Security

Exalate allows you to synchronize information between multiple task management systems in a secure and controllable way. For more information on how the data is being transferred and handled by Exalate, please read Security and Architecture White Paper.

How to Get Started with Exalate?

Note: To set up an Exalate integration, you have to install the Exalate app on both task management systems that you want to connect. This means you need a valid Exalate license on your instance and the destination instance on the other side.

Note: Exalate supports decentralized integration. So you can control the outgoing and incoming information independently within Source and Destination. Learn more about this <u>feature</u>.

Step 1: Install Exalate on Source

Step 2: Install Exalate on Destination

Step 3: Choose a Connection Type & Configuration Mode

Step 4: Set up a connection

Step 5: Configure and Start Synchronizing

Important: it doesn't matter which side you start from, your integration journey remains the same.

What's Next?

Start your Exalate journey here.

Product

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Release History ? Features

APPAREGE TESTET WITH Exalate?

Security ? What's Next?

Pricing and Licensing ?

Resources

Academy ?

Blog ?

YouTube Channel ?

Ebooks ?

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