

# How to Uninstall Exalate from Salesforce

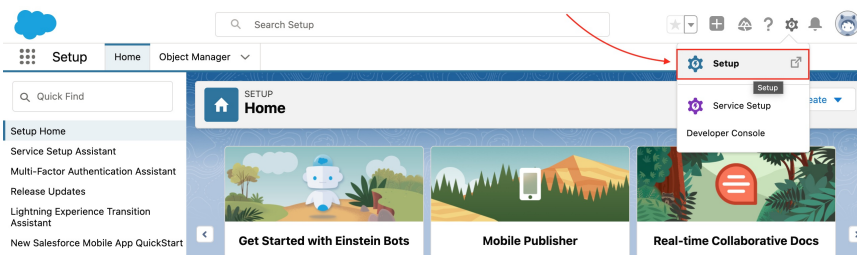
Last Modified on 03/18/2024 7:36 am EDT

This article describes how to uninstall Exalate from your Salesforce work management system.

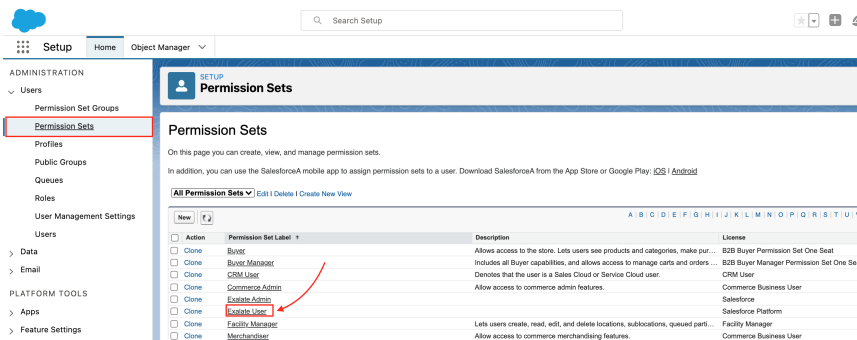
To uninstall Exalate:

1. Manage user's permissions:

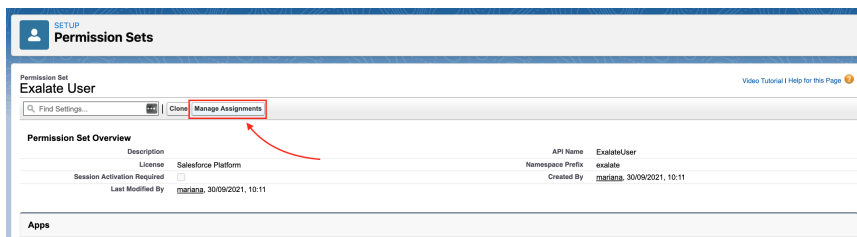
1. Access the Salesforce instance and click **Setup**.



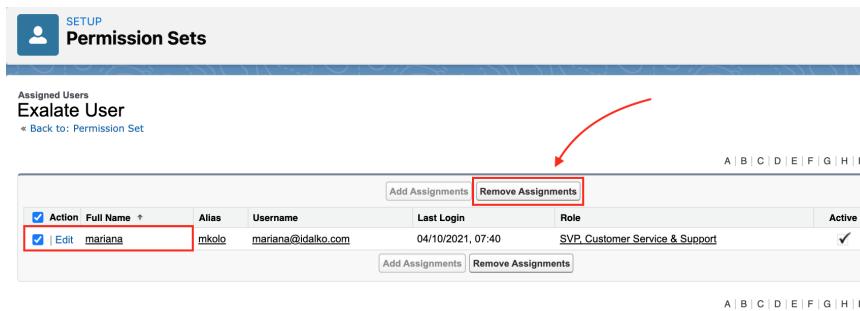
2. Go to **Users -> Permissions Sets** and click **Exalate User**.



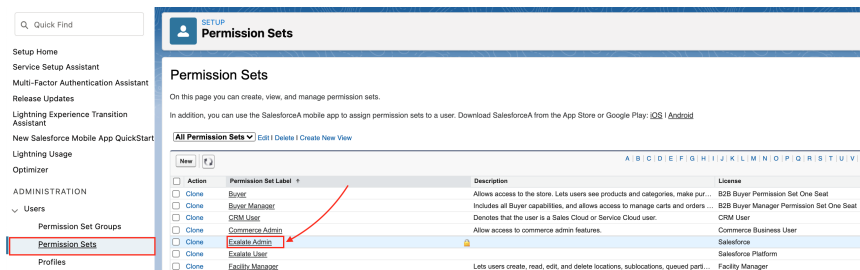
3. Click **Manage Assignments**.



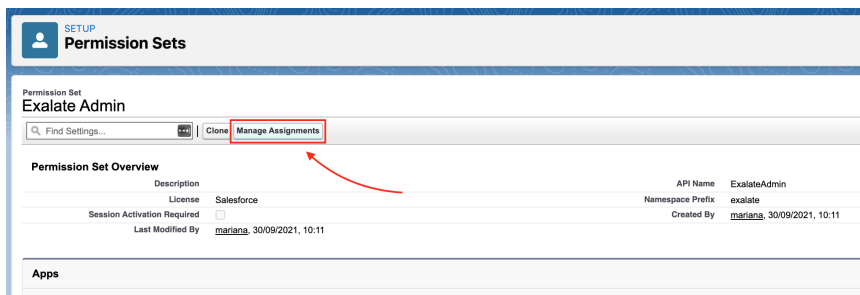
4. Select a user and click **Remove assignments**.



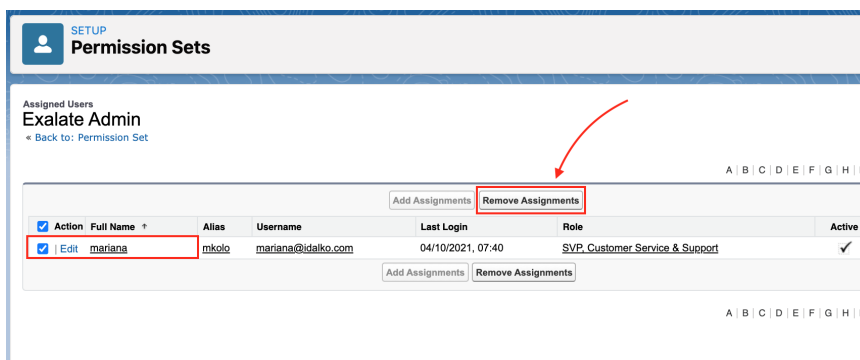
5. Go back to **Users -> Permissions Sets** and click **Exalate Admin**.



6. Click **Manage Assignments**.

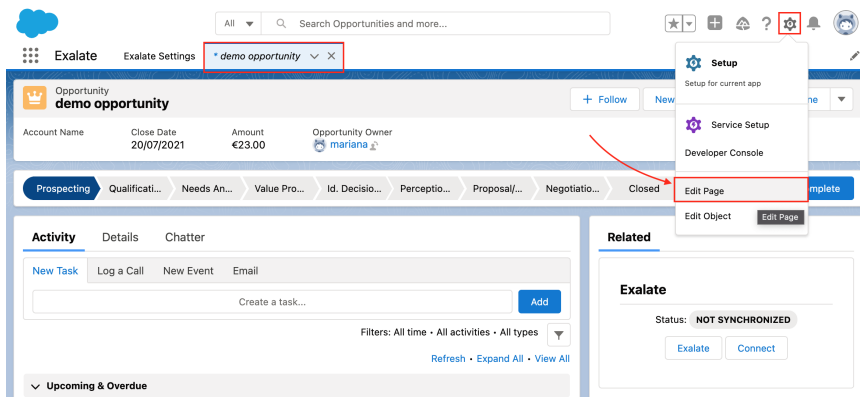


7. Select a user and click **Remove assignments**.

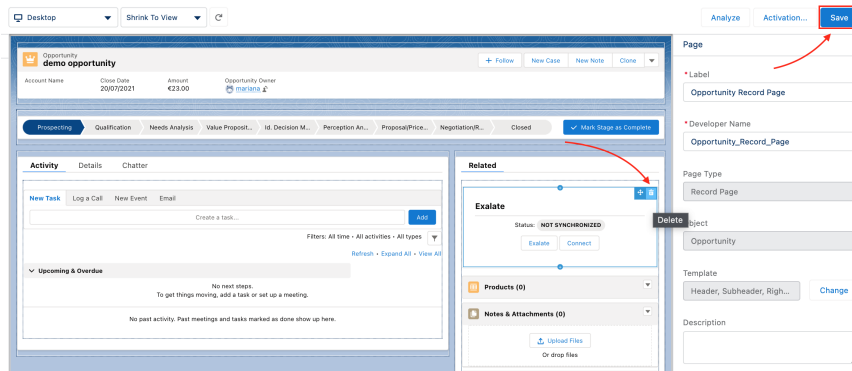


2. Remove the Exalate Sync panel from the objects view:

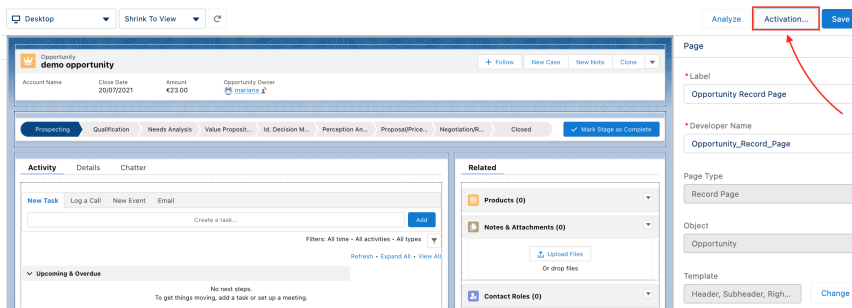
1. Open an object where you have previously added a sync panel.
2. Click **Setup -> Edit Page**.



3. Remove the sync panel by clicking a trash icon on the component and clicking **Save**.



4. Click the **Activation** button.



5. Move to the **App Default** tab and click **Remove Assignments**.

### Activation: Opportunity Record Page

Custom record pages can be assigned at different levels:

- The org default** record page displays for an object unless more specific assignments are made.
- App default** page assignment, if specified, overrides the org default.
- App, record type, profile** assignments override org and app defaults.

[Learn more about Lightning page assignment.](#)

ORG DEFAULT    **APP DEFAULT**    APP, RECORD TYPE, AND PROF...

Set this page as the default for Opportunity records for specific Lightning apps. An app default page displays for all the object's records in an app unless specific app, record type, and profile assignments are made.

Assignments (1)			Assign as App Default	Remove Assignments
App Name	Description	FORM FACTOR		
Exalate		Desktop and phone		

Close

6. Select **Exalate** for phone and desktop and click **Next**.

### Remove App Default Assignments

Select the app default assignments to remove for the "Opportunity Record Page" record page.

Lightning Apps (2)		
App Name	Description	FORM FACTOR
<input checked="" type="checkbox"/> Exalate		Desktop
<input checked="" type="checkbox"/> Exalate		Phone

Cancel    Back    **Next**

7. Review the change and click **Save**.

### Review Changes

Assignment Changes (2)			
App Name	FORM FACTOR	Current App Default	New App Default
Exalate	Desktop	Opportunity Record Page	System Default
Exalate	Phone	Opportunity Record Page	System Default

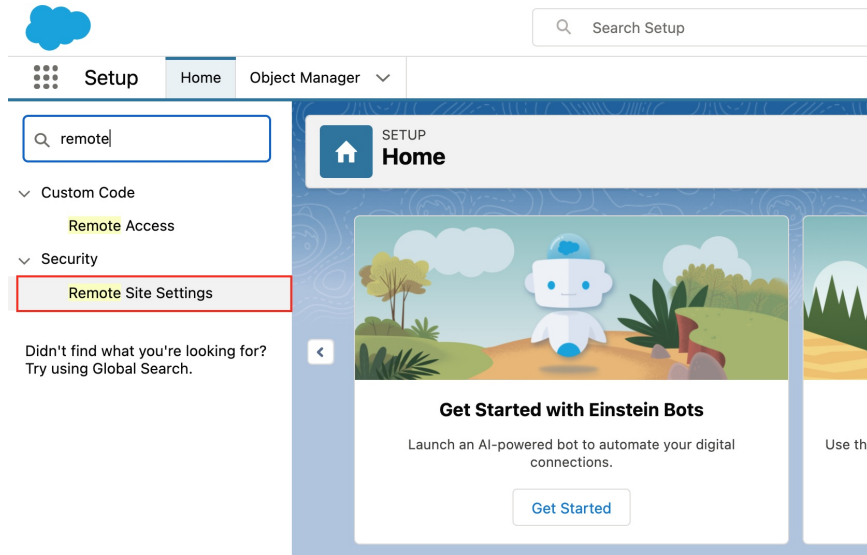
Cancel    Back    **Save**

**Note:** You need to remove the sync panel from every object where it has been previously added.

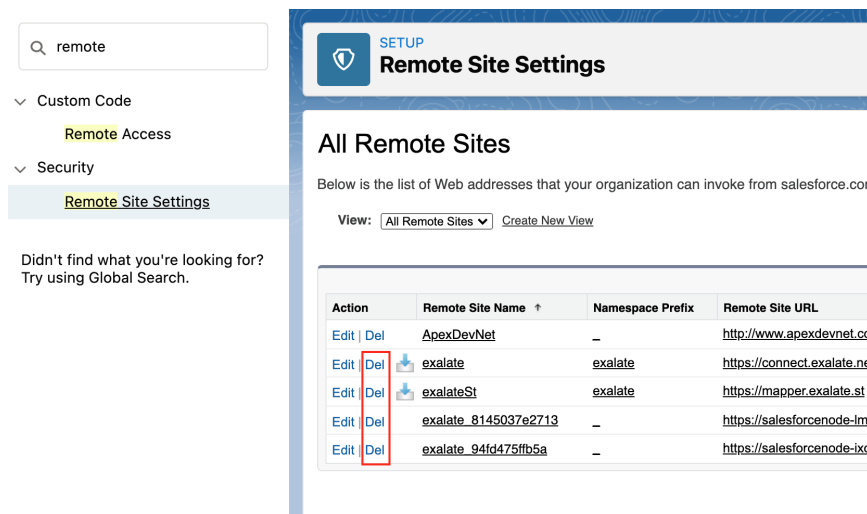
### 3. Remove Remote Site settings:

1. Click **Setup**

2. Type "remote" in the search field and click **Remote Site Settings**.



### 3. Delete all the Exalate-related settings.



### 4. Remove the Connected App

1. Click **Setup**.

2. Go to **Apps** -> **App manager** and in the list of apps find **Exalate** with the app type **Connected**.

22 items - Sorted by App Name - Filtered by All appnuletems - TabSet Type

App Name	Developer Name	Description	Last Modified	App Type	
6	Content	Salesforce CRM Content	09/06/2021, 09:07	Classic	
7	Exalate	Exalate	30/09/2021, 10:11	Lightning (Managed)	
8	Exalate App	Exalate_App	30/09/2021, 10:36	Connected	
9	Lightning Scheduler Setup	LightningScheduler	Set up personalized appointment scheduling.	09/06/2021, 09:07	Lightning
10	Lightning Usage App	LightningInstrumentati...	View Adoption and Usage Metrics for Lightning Experience	09/06/2021, 09:07	Lightning
11	Marketing	Marketing	Best-in-class on-demand marketing automation	09/06/2021, 09:07	Classic

3. On the right side click the little arrow and choose **View**.

8	Exalate App	Exalate_App	30/09/2021, 10:36	Connected	View
9	Lightning Scheduler Setup	LightningScheduler	Set up personalized appointment scheduling.	09/06/2021, 09:07	Lightning
10	Lightning Usage App	LightningInstrumentati...	View Adoption and Usage Metrics for Lightning Experience	09/06/2021, 09:07	Lightning
11	Marketing	Marketing	Best-in-class on-demand marketing automation	09/06/2021, 09:07	Classic
12	Platform	Platform	The fundamental Lightning Platform	09/06/2021, 09:07	Classic
13	Queue Management	QueueManagement	Create and manage queues for your business.	09/06/2021, 09:07	Lightning
14	Sales	Sales	The world's most popular sales force automation (SFA) solution	09/06/2021, 09:07	Classic
15	Sales	LightningSales	Manage your sales process with accounts, leads, opportunities, and more	09/06/2021, 09:07	Lightning
16	Sales Console	LightningSalesConsole	(Lightning Experience) Lets sales reps work with multiple records on one ...	09/06/2021, 09:07	Lightning
17	Salesforce Chatter	Chatter	The Salesforce Chatter social network, including profiles and feeds	09/06/2021, 09:07	Classic

4. Click **Delete**.

Connected App Name  
**Exalate App**

Back to List: Custom Apps

Edit Delete Manage

Version: 1.0  
 API Name: Exalate\_App  
 Created Date: 30/09/2021, 10:36  
 By: mariana  
 Contact Email: mariana@idalko.com  
 Contact Phone:  
 Last Modified Date: 30/09/2021, 10:36  
 By: mariana  
 Description:  
 Info URL:

API (Enable OAuth Settings)

5. Confirm the app removal by clicking **Delete**.

Are you sure you want to delete the Exalate App app? When you delete a connected app that's part of a managed package, you can't use any previous versions of the managed package.

Delete Cancel

5. Remove Lightning App:

1. Go to **Setup**

2. Click **Apps** -> **Packaging** -> **Installed Packages**.

Installed Packages

On AppExchange you can browse, test drive, download, and install pre-built apps and components right into your salesforce.com environment. [Learn More about Installing Packages](#)

Apps and components are installed in packages. Any custom apps, tabs, and custom objects are initially marked as "In Development" and are not deployed to your users. This allows you to test and customize before deploying the components individually using the other features in setup or as a group by clicking Deploy.

Depending on the links next to an installed package, you can take different actions from this page.

To remove a package, click Uninstall. To manage your package licenses, click Manage Licenses.

Action	Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs
Uninstall	ExalateBridgeApp	Exalate	0.6	exalate	30/09/2021, 10:11	✓	1	1

Uninstalled Packages  
No uninstalled package data archives

3. Click **Uninstall** next to the **ExalateBridgeApp**.

## Installed Packages

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Installed Packages									
Action	Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs	Objects
<a href="#">Uninstall</a>	ExalateBridgeApp	Exalate	0.6	exalate	30/09/2021, 10:11	✓	1	1	1

Uninstalled Packages
No uninstalled package data archives

4. Confirm that you want to uninstall the package with the checkmark and click **Uninstall**.

With the help of a radio button, you can choose to save a copy of this package's data for 48 hours after uninstall.

Custom Object Data	
Custom Object	Records (Approximate)
Exalate Data	1

- Save a copy of this package's data for 48 hours after uninstall  
 Do not save a copy of this package's data after uninstall

**Product**  
Yes, I want to uninstall this package and permanently delete all associated components

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You see the status of the uninstallation changing from In **Progress** to **Uninstall Complete**.