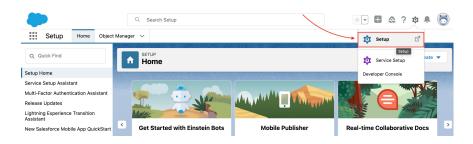
How to Uninstall Exalate from Salesforce

Last Modified on 03/18/2024 7:36 am EDT

This article describes how to uninstall Exalate from your Salesforce work management system.

To uninstall Exalate:

- 1. Manage user's permissions:
 - 1. Access the Salesforce instance and click **Setup**.



2. Go to Users -> Permissions Sets and click Exalate User.

		Q, s	earch Setup			*• • •
Setup Home Object	Manager 🗸					
ADMINISTRATION V Users Permission Set Groups	Per	mission Sets				SHIGE HAR HER HAR AND
Permission Sets	Permissi	ion Sets				
Profiles	On this page up	u can create, view, and manage per	mission anto			
Public Groups						
Queues	In addition, you	can use the SalestorceA mobile app	o to assign permission sets to a user. Download 8	alestorceA from the App Store or Go	ogre Play: K25 I Android	
Roles	All Permissio	en Sets V Edit I Delete I Create New	View			
User Management Settings	New C)				A B C D E F G H I	JKLMNOPQRSTUV
Users	Action	Permission Set Label +	Descrip	lion		License
> Data	Clone	Buxer	Allows	coess to the store. Lets users see prod	ucts and categories, make pur	B2B Buyer Permission Set One Seat
> Email	Clone	Buyer Manager		all Buyer capabilities, and allows acces		
,	Clone	CRM User		that the user is a Sales Cloud or Servis cess to commerce admin features.	be Cloud user.	CRM User Commerce Business User
PLATFORM TOOLS	Gone	Commerce Admin Exalate Admin	Allow a	cess to commerce admin reatures.		Salesforce
> Apps	Clone	Exalate User				Salesforce Platform
> Feature Settings	Clone	Facility Manager	Lets us	irs create, read, edit, and delete location	ns, sublocations, queued parti	Facility Manager
> reature parungs	Clone	Merchandiser	Allow a	cess to commerce merchandising featu	res.	Commerce Business User

3. Click Manage Assignments.

Permission Sets	
Perintsate lat Exalate User Q, Fred Strips I Cleve Manage Assignments	Video Tutorial I Help for this Page 🥹
	ExalateUser
License Salesforce Platform Namespace Prefix	
Session Activation Required Created By Last Modified By mariang, 30/09/2021, 10:11	mariana. 30/09/2021, 10:11
Арря	

4. Select a user and click **Remove assignments**.

Permission S	ets					
Assigned Users Exalate User « Back to: Permission Set					A B C D	E F G H I -
			Add Assignments Remove A	ssignments		
Action Full Name *	Alias	Username	Last Login	Role		Active
I Edit mariana	mkolo	mariana@idalko.com	04/10/2021, 07:40	SVP, Customer Service	& Support	✓
-			Add Assignments Remove Ass	signments		
					A B C D	EFGHI

5. Go back to **Users -> Permissions Sets** and click **Exalate Admin**.

Q, Quick Find	L SETU Per	P mission Sets		
Setup Home				
Service Setup Assistant	Demained	ing Oats		
Multi-Factor Authentication Assistant	Permissi	ion Sets		
Release Updates	On this page yo	u can create, view, and manage permission sets.		
ightning Experience Transition Assistant	In addition, you	can use the SalesforceA mobile app to assign permi	ission sets to a user. Download SalesforceA from the App Store or Google Play: IOS I Android	
New Salesforce Mobile App QuickStart	All Permissic	on Sets V Edit I Delete I Create New View		
ightning Usage			ABCDEEGH	IJKLMNOPQRSTUVV
Optimizer	New Q			
	Action	Permission Set Label +	Description	License
DMINISTRATION	Cione	Buver	Allows access to the store. Lets users see products and categories, make pur.	B2B Buyer Permission Set One Seat
Users	Cione	Buyer Manager	Includes all Buyer capabilities, and allows access to manage carts and orders .	B2B Buyer Manager Permission Set One Seat
	Clone	CRM.User	Denotes that the user is a Sales Cloud or Service Cloud user.	CRM User
Permission Set Groups	Clone	Commerce Admin	Allow access to commerce admin features.	Commerce Business User
Permission Sets	Clone	Exalate Admin	<u> </u>	Salesforce
	Clone	Exalate User		Salesforce Platform
Profiles				

6. Click Manage Assignments.

Permission Sets	
Permission Set Exalate Admin	
Q. Find Settings Clone Manage Assignments	
Permission Set Overview API Name API Name	ExalateAdmin
License Salesforce Namespace Prefix	exalate
Session Activation Required Created By	mariana, 30/09/2021, 10:11
Last Modified By mariana, 3009/2021, 10:11	
Apps	

7. Select a user and click **Remove assignments**.

^{ssigned Users} Exalate Admin						
Back to: Permission Set						
				4	A B C D E F	G H I
			Add Assignments Remove	Assignments		
✓ Action Full Name ↑	Alias	Username	Last Login	Role		Active
I Edit mariana	<u>mkolo</u>	mariana@idalko.com	04/10/2021, 07:40	SVP, Customer Servic	e & Support	1
			Add Assignments Remove	Assignments		

- 2. Remove the Exalate Sync panel from the objects view:
 - 1. Open an object where you have previously added a sync panel.
 - 2. Click Setup -> Edit Page.

			All 🔻 Q	Search Opportunities	and more				* 🖬 🗠 ? 🕸	<u>1</u> ÷ (
Exalat	e Exalate	Settings	lemo opportunity	· 🗸 🗙	Z2005-1111-1-1		35283 - PHH2	5.111577 NNNNN 700	🔯 Setup	5.55000 - 110
Opport	unity opportuni	itv	9728 - AUDELL - ANNU	Solikii – Zhoch Cz			+	Follow Nev	Setup for current app	ne 🔻
count Name	Close	-	Amount	Opportunity Owner					🔯 Service Setup	
	20/03	7/2021	€23.00	👸 mariana 🚡		×	```		Developer Console	
Prospecting	Qualificati	Needs Ar	Value Pro.	Id. Decisio	Perceptio	Proposal/	Negotiatio.	Closed	Edit Page	mplete
							-		Edit Object Edit Pag	e
Activity	Details	Chatter						Related		
New Task	Log a Call	New Event	Email							
			Create a task.				Add	Exalate		
				Filters:	All time • All ad	ctivities • All type	s 🖵	Sta	tus: NOT SYNCHRONIZED	
					Refres	sh • Expand All •			Exalate Connect	

3. Remove the sync panel by clicking a trash icon on the component and clicking **Save**.

Opportunity demo op	portunity	<u></u>		-17. N. S. M.	2. Miller - 103		Se 7400	+ Follow	New Case	New Note	Clone 🔻	Page	
count Name	Close Date	Amount	Opportunity	Owner							_	•Label	
	20/07/2021	€23.00	🖰 mariana				/					Opportunity Record Page	
Prospecting	Qualification	Needs Analysis	Value Proposit	Id. Decision M.	Perception An.,	Proposal/Price N	spotiation	L. Clos	ed	V Mark Stage	as Corrolete	Developer Name	
	/					/ /			_			Opportunity_Record_Page	
Activity	Details Chatter						Re	lated				Page Type	
New Task Lo	og a Call New Event	Email							•		+ 8	Record Page	
			reate a task			Add		xalate			- 4		
			reave a task					Sta	tus: NOT SYN	CHRONIZED	De	lete bject	
				Fit		ctivities - All types 🛛 🕎			Exalate	Connect		Opportunity	
					Refres	ih + Expand All + View All							
	Jverdue										-	Template	
∨ Upcoming & 0			No next steps. hoving, add a task or	set up a meeting.				Products (0))			Header, Subheader, Righ	Chan
✓ Upcoming & 0		To get things m						Notes & Atta	chments (0)				
∨ Upcoming & C	No pa		etings and tasks man	rked as done show u	ip here.							Description	
∨ Upcoming & 0	No per		etings and tasks man	rked as done show u	ap here.				₫ Uploa	1 Files		Description	

4. Click the **Activation** button.

Desktop View V	Analyze Activation Save
Operativity + fallow Now Case Now fallow Court > Material Table 2007/0271 453.00 100 million 1	Page *Label Opportunity Record Page *Developer Name Opportunity_Record_Page
Activity Details Chatter Related	Page Type Record Page
Cristie a lation Filters: At Unions - All accluities	Object Opportunity
No next steps.	Template Header, Subheader, Righ Change

5. Move to the **App Default** tab and click **Remove Assignments**.

Activation: Opportunity Record Page

The org default	ges can be assigned record page displays for ult page assignment, if sp	an object unless more	e specific assignr	nents are made.	
	, record type, profile as: htning page assignment.	signments override or	rg and app defaul	ts.	
DRG DEFAULT	APP DEFAULT	APP, RECORD) TYPE, AND PF	ROF	
	ault for Opportunity recor record type, and profile a			default page displays for Assign as App Default	all the object's records in a
unless specific app,		assignments are made	e.		
unless specific app, Assignments (1)	record type, and profile a	assignments are made	e. FORM	Assign as App Default	
unless specific app, Assignments (1) App Name	record type, and profile a	assignments are made	e. FORM	Assign as App Default	

6. Select **Exalate** for phone and desktop and click **Next**.

lect the app default assignme	nts to remove for the "Opportunity Recor	d Page" record page.	
Lightning Apps (2)			
App Name	Description	FORM FACTOR	
Z Exalate		Desktop	
Exalate		Phone	
			\sim

7. Review the change and click **Save**.

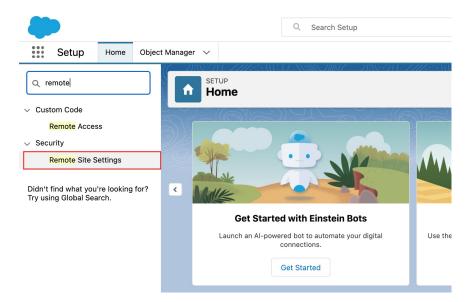
		Review Changes	
Assignment Cha	anges (2)		
App Name	FORM FACTOR	Current App Default	New App Default
Exalate	Desktop	Opportunity Record Page	System Default
Exalate	Phone	Opportunity Record Page	System Default
ancel			Back

Note: You need to remove the sync panel from every object where it has been previously added.

3. Remove Remote Site settings:

1. Click Setup

2. Type "remote" in the search field and click **Remote Site Settings**.



3. Delete all the Exalate-related settings.

remote	© SET Re	up mote Site Settir	ngs	
ustom Code) $\langle \cdot \cdot \rangle$ \sim	i alian
Remote Access	All Rem	note Sites		
Security				
Remote Site Settings	Below is the li	st of Web addresses that ye	our organization can i	nvoke from salesforce.co
	View: All F	Remote Sites Create New V	liew	
idn't find what you're looking for?				
ry using Global Search.				
	Action	Remote Site Name 1	Namespace Prefix	Remote Site URL
	Action Edit Del	Remote Site Name ↑	Namespace Prefix	Remote Site URL
			Namespace Prefix - exalate	
	Edit Del	ApexDevNet	-	http://www.apexdevnet.c
	Edit Del	ApexDevNet exalate	- exalate	http://www.apexdevnet.c

- 4. Remove the Connected App
 - 1. Click Setup.

2. Go to **Apps -> App manager** and in the list of apps find **Exalate** with the app type **Connected**.

		٩	Search Setup			*	- 🖬 🗠 ?
Setup Home Object	t Manager	~					
ADMINISTRATION > Users		SETUP Lightning Experie	nce App Manager	(-7777-540337-588))(O)(1177-578)(-77	///~\IU377.\\\\	New Lig	ahtning App New Co
> Data > Email	22 items	Sorted by App Name - Filter	ed by All appmenuitems - Tab	Set Type	Direct ALC .	$ \langle \cdots \rangle \rangle _{-}$	
PLATFORM TOOLS	6	App Name ↑ ~	Developer Name ~	Description Salesforce CRM Content	~	Last Modifie ~	App Type V
App Manager	7	Exalate	Exalate			30/09/2021, 10:11	Lightning (Managed)
AppExchange Marketplace	8	Exalate App	Exalate_App			30/09/2021, 10:36	Connected
 Connected Apps 	9	Lightning Scheduler Setup	LightningScheduler	Set up personalized appointment scheduling.		09/06/2021, 09:	Lightning
Connected Apps OAuth	10	Lightning Usage App	LightningInstrumentati	View Adoption and Usage Metrics for Lightning Experie	ince	09/06/2021, 09:07	Lightning
Usage	11	Marketing	Marketing	Best-in-class on-demand marketing automation		09/06/2021, 09:07	Classic

3. On the right side click the little arrow and choose **View**.

8	Exalate App	Exalate_App		30/09/2021, 10:36	Connected			
9	Lightning Scheduler Setup	LightningScheduler	Set up personalized appointment scheduling.	09/06/2021, 09:	Lightning	- 1	View	
10	Lightning Usage App	LightningInstrumentati	View Adoption and Usage Metrics for Lightning Experience	09/06/2021, 09:07	Lightning		Edit Viev	a 1
11	Marketing	Marketing	Best-in-class on-demand marketing automation	09/06/2021, 09:07	Classic		Manage	- I
12	Platform	Platform	The fundamental Lightning Platform	09/06/2021, 09:07	Classic			
13	Queue Management	QueueManagement	Create and manage queues for your business.	09/06/2021, 09:	Lightning		~	
14	Sales	Sales	The world's most popular sales force automation (SFA) solution	09/06/2021, 09:07	Classic			
15	Sales	LightningSales	Manage your sales process with accounts, leads, opportunities, and more	09/06/2021, 09:07	Lightning		~	\blacksquare
16	Sales Console	LightningSalesConsole	(Lightning Experience) Lets sales reps work with multiple records on one	09/06/2021, 09:07	Lightning		~	
17	Salesforce Chatter	Chatter	The Salesforce Chatter social network, including profiles and feeds	09/06/2021, 09:07	Classic		~	•

4. Click **Delete**.

Connected App Name	-	Help for this Page
Back to List: Custom Apps	Edit Delete Manage	
	Version 1.0	
	API Name Exalate_App	
	Created Date 30/09/2021, 10:36	
	By: mariana	
	Contact Email mariana@idalko.com	
	Contact Phone	
	Last Modified Date 30/09/2021, 10:36	
	By: mariana	
	Description	
	Info URL	

5. Confirm the app removal by clicking **Delete**.

Manage Connected Apps
Exalate App
Are you sure you want to delete the Exalate App app? When you delete a connected app that's part of a managed package, you can't use any previous versions of the managed package.
Delete Cancel

5. Remove Lightning App:

- 1. Go to Setup
- 2. Click **Apps -> Packaging -> Installed Packages**.

-		Q. Sear	ch Setup					
Setup Home Object	t Manager 🗸			2 222 - 117 1 1 2 STAND				× 100 11
PLATFORM TOOLS	SETUP Installed Packages	17 - XXXIII (- 2006)	7738*71(-7		MMH7 - 1138-313 - 777	SC 1116 17 - XX	XXXX 20090	7133847
App Manager		(\ I\ '~~	\sim \sim \sim \sim				11	\sim 10^{-1}
AppExchange Marketplace	Installed Packages							
> Connected Apps	On AppExchange you can browse, test drive, o	iownload, and install p	re-built apps and compone	nts right into your salesforce.com e	wironment. Learn More about Installin	ng Packages.		
> Lightning Bolt	Apps and components are installed in package				rt" and are not deployed to your users	s. This allows you to te	st and custom	ize before deployin
> Mobile Apps	deploy the components individually using the c							
v Packaging	Depending on the links next to an installed pac							
Installed Packages	To remove a package, click Uninstall. To man	ige your package lice	nses, click Manage Licens	es.				
Package Manager	Installed Packages							
Package Usage	Action Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs
> Feature Settings	Uninstall 📩 ExalateBridgeApp	Exalate	0.6	exalate	30/09/2021, 10:11	1	1	1
> Einstein	Uninstalled Packages							
> Objects and Fields	No uninstalled package data archives							

3. Click **Uninstall** next to the **ExalateBridgeApp**.

Installed Packages

On AppExchange you can browse, test driv	e, download, and in:	stall pre-built apps and co	mponents right into your sales	force.com environment. Learn N	lore about Installin	g <u>Packages</u> .		
Apps and components are installed in pack before deploying. You can deploy the comp					oyed to your users	. This allows	you to test a	nd customize
Depending on the links next to an installed	package, you can ta	ke different actions from t	his page.					
To remove a package, click Uninstall. To m	anage your package	e licenses, click Manage I	Licenses.					
Installed Packages								
Action Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs	Objects
Uninstall 📥 ExalateBridgeApp	Exalate	0.6	exalate	30/09/2021, 10:11	1	1	1	1
Uninstalled Packages No uninstalled package data archives								

4. Confirm that you want to uninstall the package with the checkmark and click **Uninstall**.

With the help of a radio button, you can choose to save a copy of this package's data for 48 hours after uninstall.

Custom Object Data	
Custom Object	Records (Approximate)
Exalate Data	1
Save a copy of this package's data for 48 hours after uninstall Do not save a copy of this package's data after uninstall	
Product I want to uninstall this package and permanently delete all associated components	
Release History 🖸	
fou Seethe status of the uninstallation changing	ng from In Progress to U I

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