How to Set Up Exalate in ServiceNow Using an Update Set

Last Modified on 06/17/2025 11:27 am EDT

You can install Exalate for ServiceNow with an **.xml** File.

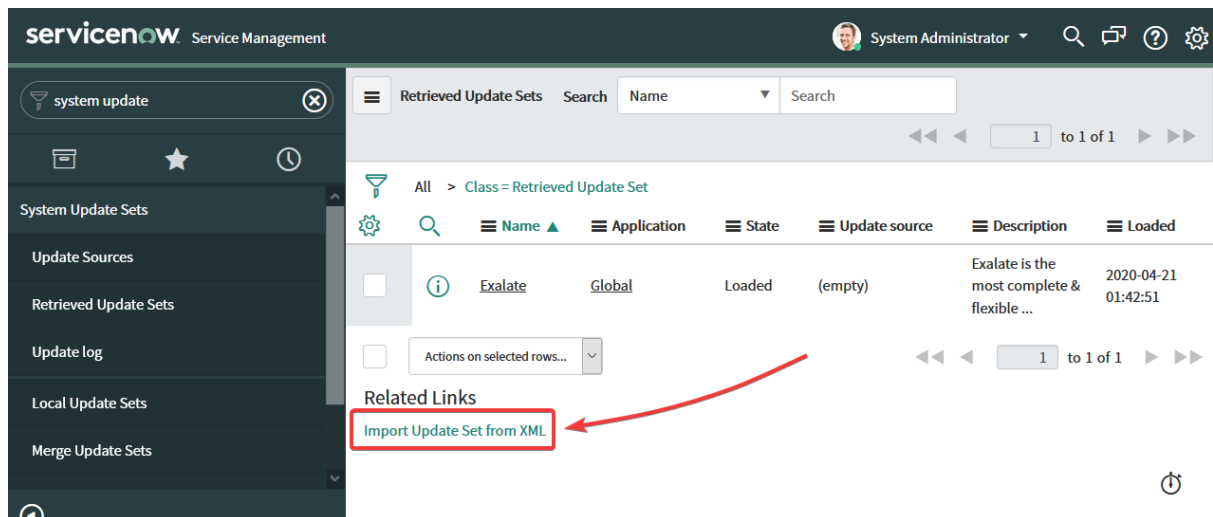In ServiceNow, these files are called update sets.

To configure Exalate in your ServiceNow instance follow these steps:

1. Download the update set.

You can download the Exalate update package here: Download exalate_update_package.xml

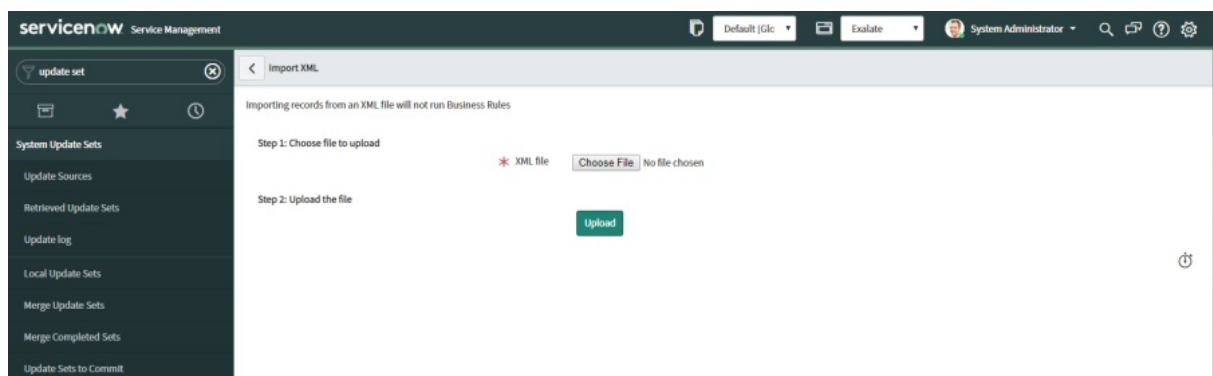2. Go to **System Update Sets → Retrieved Update Sets**.

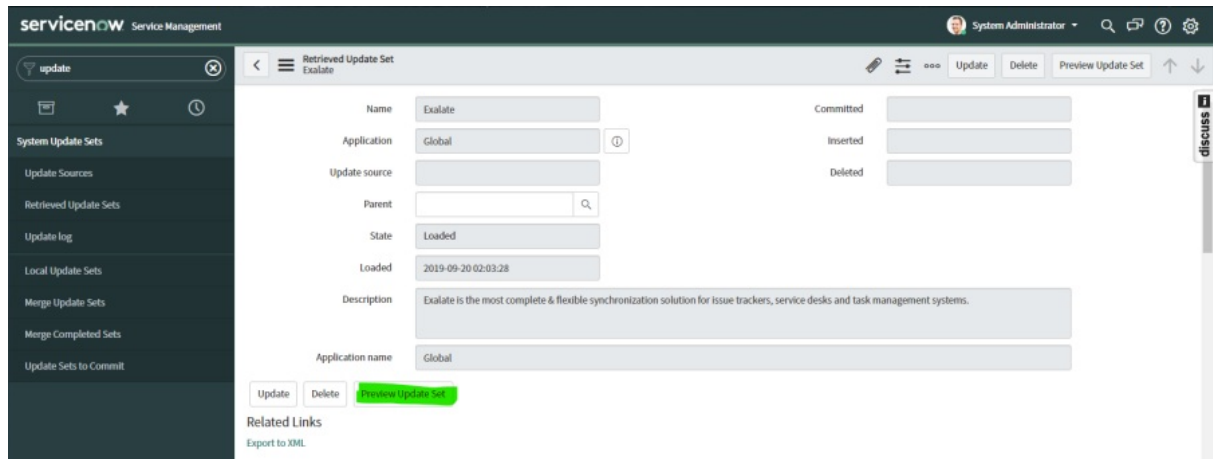3. Click **Import Update Set from XML** under the **Related Links**.

4. Upload the **downloaded XML** file.

To upload the file:

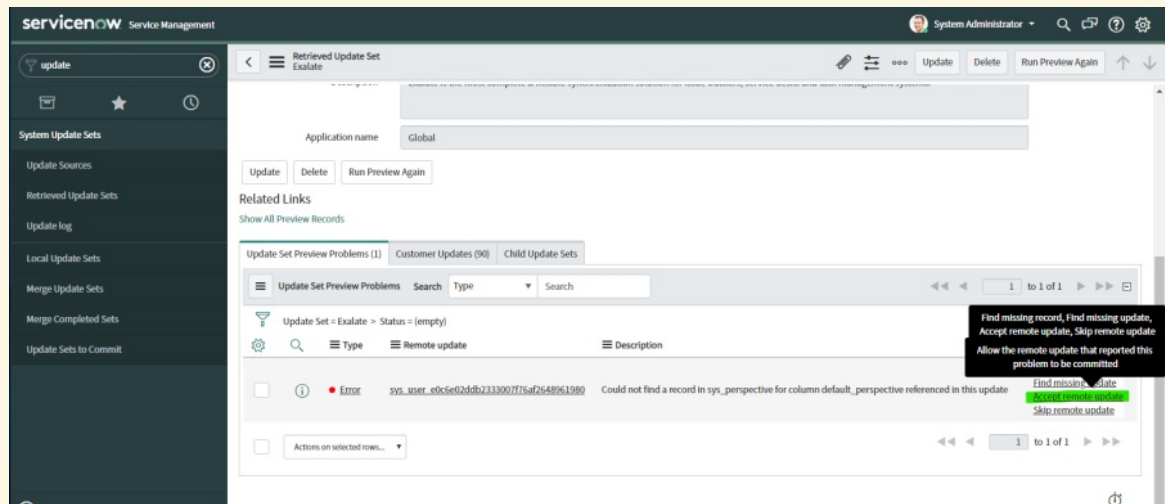1. Choose the file from your computer.
2. Click **Upload**.

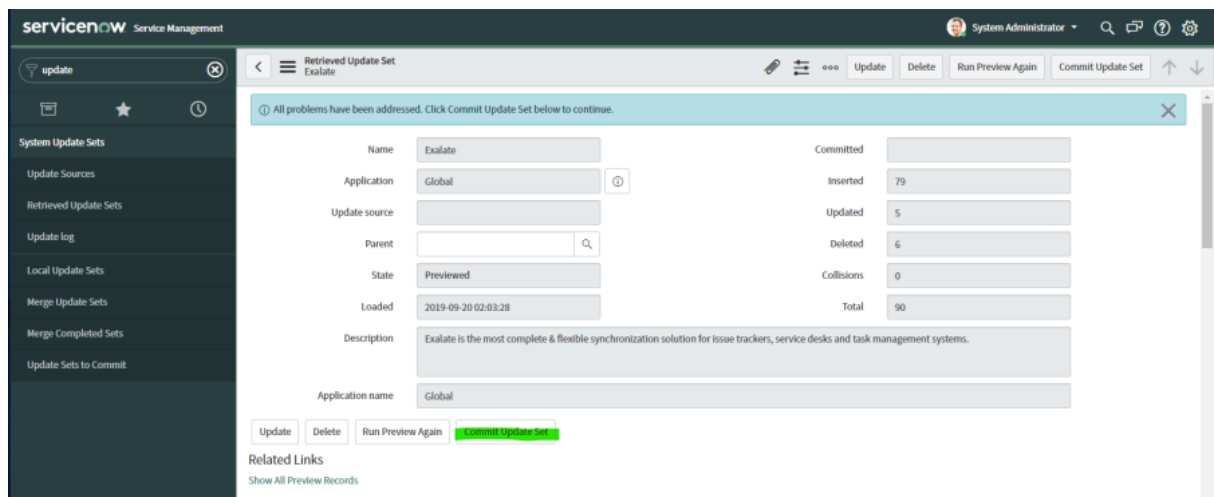5. Open the Exalate update set and select **Preview Update Set**.

6. Press **Commit Update Set**.

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