

How to Deploy the Exalate Bridge App

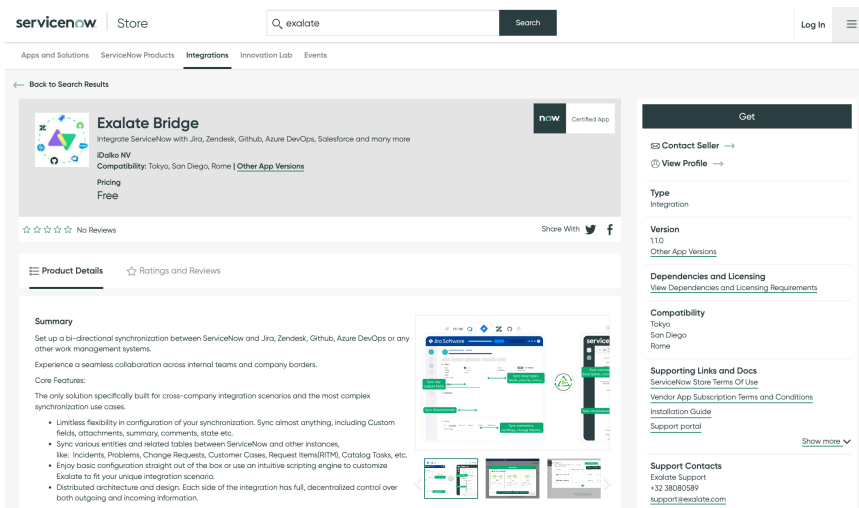
Last Modified on 08/17/2023 5:34 am EDT

Deploy the Exalate Bridge App

Note: Dev environments cannot install applications from the ServiceNow store - follow the next steps to deploy the Exalate bridge using an XML-based update set [Set up Exalate in your ServiceNow instance using an update set](#)

What is the Bridge App?

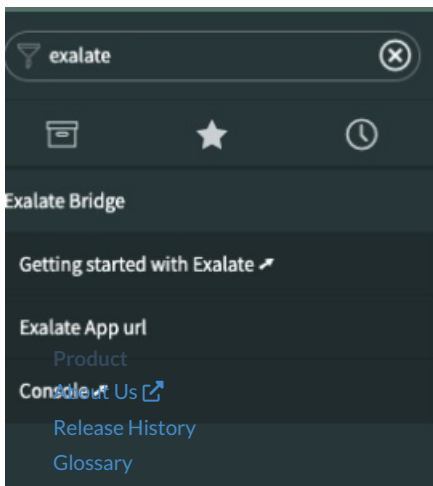
The [Exalate Bridge App](#) is a ServiceNow-certified app that allows connecting your ServiceNow environment with the Exalate app.



The screenshot shows the ServiceNow Store interface for the 'Exalate Bridge' app. The app is listed as 'Certified App' and 'Free'. The page includes a search bar, navigation tabs (Apps and Solutions, ServiceNow Products, Integrations, Innovation Lab, Events), and a 'Get' button. The main content area displays the app's details, including a summary, core features, and support contacts. The summary states: 'Set up a bi-directional synchronization between ServiceNow and Jira, Zendesk, GitHub, Azure DevOps or any other work management systems. Experience a seamless collaboration across internal teams and company borders. Core Features: The only solution specifically built for cross-company integration scenarios and the most complex synchronization use cases. • Limitless flexibility in configuration of your synchronization. Sync almost anything, including Custom fields, attachments, summary, comments, state etc. • Sync various entities and related tables between ServiceNow and other instances. Use: Incidents, Problems, Change Requests, Customer Cases, Request Items(RITM), Catalog Tasks, etc. • Enjoy basic configuration straight out of the box or use an intuitive scripting engine to customize Exalate to fit your unique integration scenario. • Distributed architecture and design. Each side of the integration has full, decentralized control over both outgoing and incoming information.' The support contacts are listed as 'Exalate Support' with phone number '+32 38080589' and email 'support@exalate.com'.

This bridge app is meant to simplify access to the Exalate for ServiceNow service. When deployed it will

- Create 2 Roles
 - x_idnv_exa_bridge.admin
 - x_idnv_exa_bridge.integration
- Creates 3 ACL on the sys_journal_field table
 - read, create, write
- Add a link to the console in the exalate bridge application menu



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