

Install Exalate for Jira On-premise

Last Modified on 02/06/2024 10:27 am EST

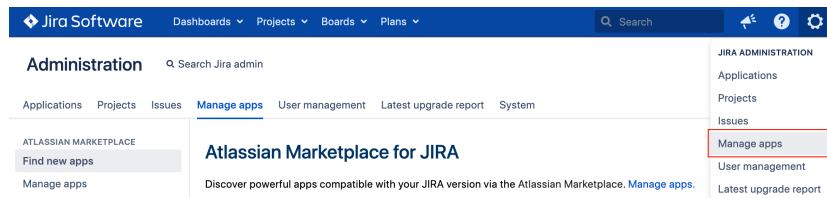
Introduction

You can install Exalate for Jira On-premise from the Atlassian Marketplace.

Install Exalate from the Marketplace

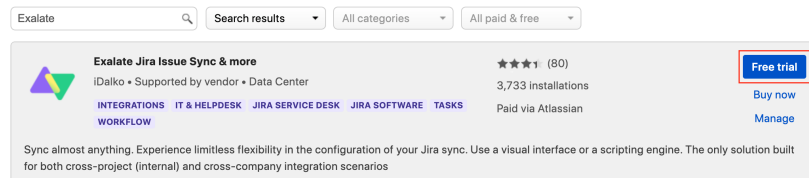
Steps to install the Exalate app from [the marketplace](#).

1. Log into your Jira instance as an admin.
2. Click the admin drop-down and choose **Manage Apps**.

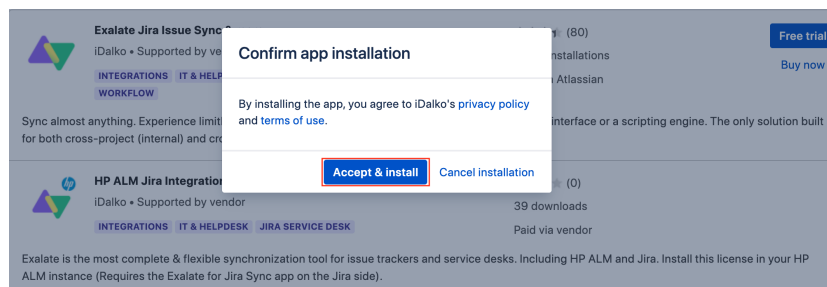


3. Locate **Exalate Jira Issue Sync & more**.
4. Click **Free Trial** to install the app.

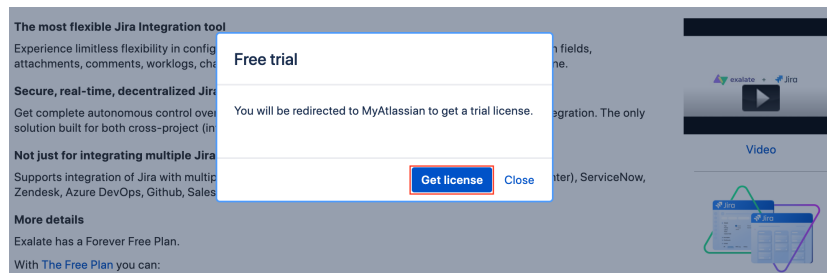
We provide a free evaluation period of 30 days. The evaluation period can be extended twice until 90 days.



5. Click **Accept & install** to confirm app installation and accept terms and agreements.

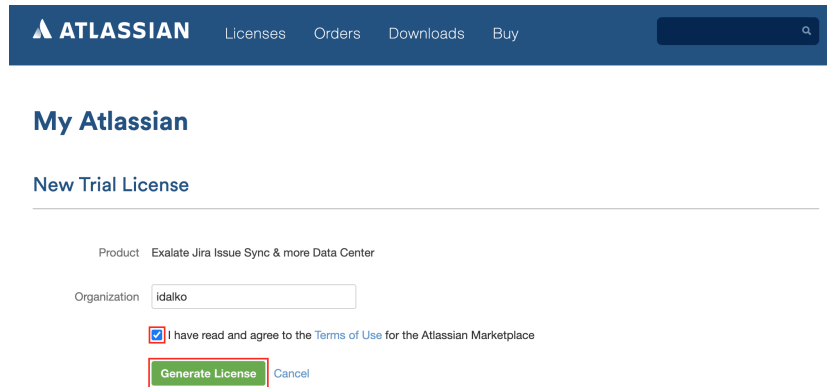


6. Click **Get License** to generate a trial license.

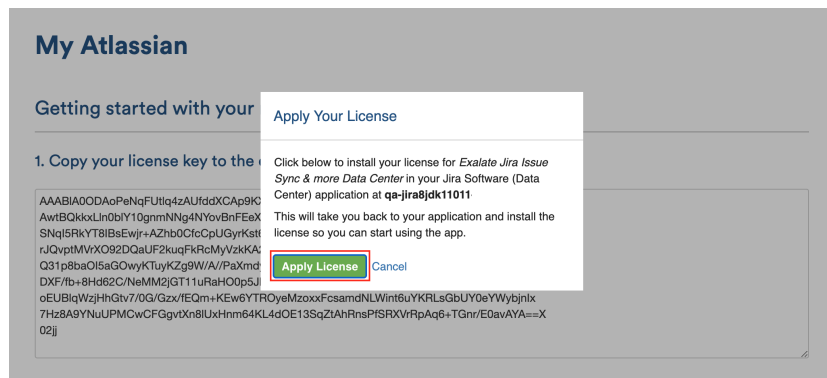


You will be redirected to the **My Atlassian** page where you should enter your **organization name** and **agree to the [Terms of Use](#)** for the Atlassian Marketplace

7. Click **Generate License**.



8. Click **Apply License**.

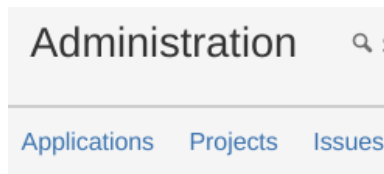


9. You're all set! Proceed to register Exalate on Jira on-premise.

Register Exalate with Jira On-premise

Note: If this is the first time you are installing Exalate, you have to go through a simple registration process before you can start using it.

The first thing you'll need to do is to navigate to the "Registration section" from the administration menu on the left side:



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The next thing you'll see after navigating to the "Registration" page would be a form, already filled with your JIRA data.

Before submitting the data, make sure you have read the [EULA \(End User License Agreement\)](#).

Please, notice that we do not sell or share your information with third parties. We only collect information to provide occasional product-related information such as new releases and security-related notices.

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Free Registration

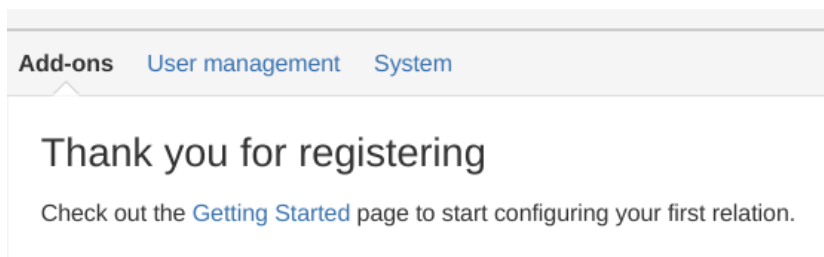
By clicking register below you

- agree to our End User License Agreement - available [here](#)
- send over the following details to our registration server

Organisation	idalko
Full name	admin
Email address	admin@example.com
JIRA Server Id	B7FN-8KEE-HY1D-W9SJ
LicenseType	Commercial
Addon Name	com.exalate.jiranode
Addon Version	1.0.0

We do not sell or share your information with third parties. We only collect information to provide occasional product related information such as new releases and security related notices. You will always be able to opt-out from these messages.

When you're ready with reading through the **EULA**, hit "Register" and if everything's fine you'll see the following page and the add-on will get activated.

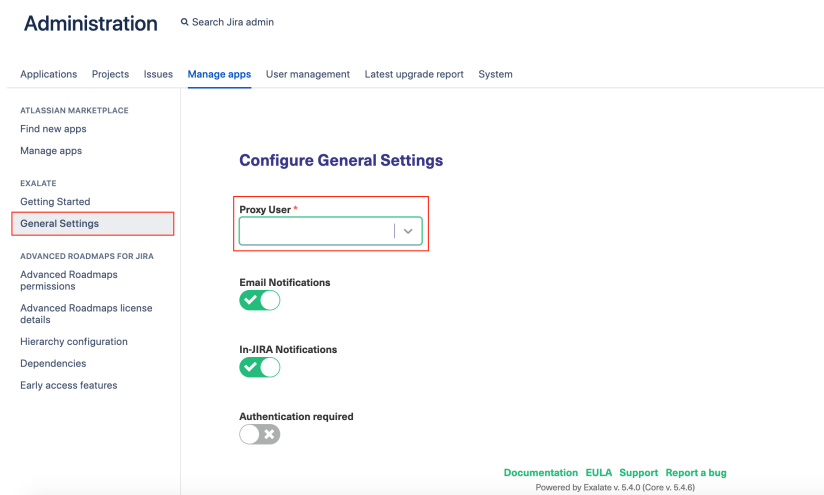


That's all it takes to start using **Exalate** within your company.

Configuring the Proxy User Permissions

By default, the proxy user is the user who installs Exalate.

To change the proxy user Navigate to **General Settings** -> **Proxy User** in the Exalate admin menu to set the proxy user.



In Jira on-premise, the proxy user needs to have the following permissions:

- Browse Project.
- Create issue.
- Edit issue.
- Link issue.
- Transition issue: change statuses (on issue transition).
- If comments are synchronized, the proxy user will need to add, edit, and delete a comment.
- If attachments are synchronized, the proxy user needs to add, and delete attachments.
- If work logs are synchronized, the proxy user needs to add, edit, and delete work logs.
- If security levels are synchronized, the proxy user needs to access the security levels.
- If you're using a trigger the proxy user must be able to search for issues

Note: Jira Service Management permissions: the proxy user needs to be a service desk agent.

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