

# Bulk Connect

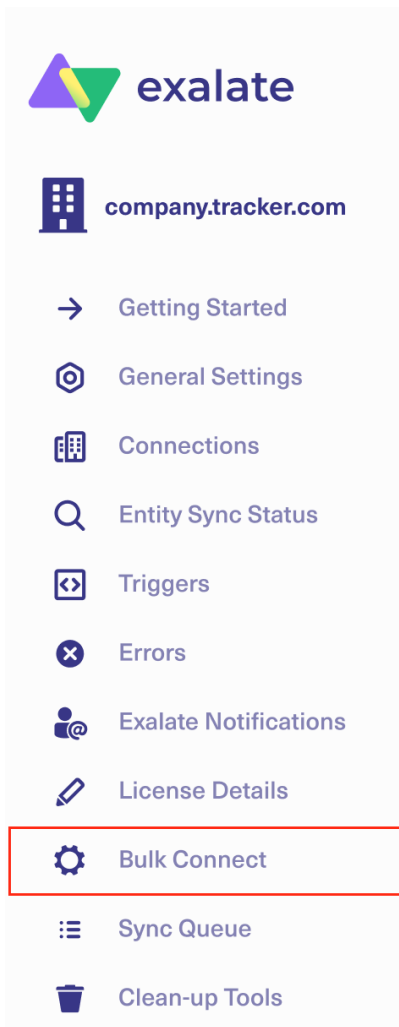
Last Modified on 03/18/2024 12:13 pm EDT

With **Bulk Connect** you can sync a set of entities with one operation.

**Note:** In Exalate for Jira on-premise, Jira Cloud, Azure DevOps, and Zendesk, you can use the [Connect Operation](#) to sync each issue manually.

To sync issues in bulk:

1. Navigate to the **Bulk Connect** tab in the Exalate admin console.



2. Select a **Connection** from the dropdown.

## Bulk Connect

Synchronize existing entities with remote ones

### Connection\*

 | v

### Ticket Mapping \* ⓘ

 No file chosen

3. Select the **entity type** to bulk connect.

**Note:** This step is applicable only to the work management systems where Exalate supports multiple entities.

You can select a specific entity type to apply bulk connect to, in case Exalate on your platform supports multi-entity synchronization.

## Bulk Connect

Synchronize existing entities with remote ones

### Connection\*

 | v

### Bulk connect will apply to the selected entity type\* ⓘ

 | v  
Account  
ApexClass  
ApexComponent  
ApexPage  
ApexTrigger

4. Upload a **.csv** file with the **Issue Mapping**.

The **.csv** file should contain comma-separated issue key pairs that are synced. The issue keys within a pair should be separated by a comma.

**Note:** If your platform supports multiple entities, make sure that the .csv file includes the correct entity type keys, corresponding to the entity type selected earlier.

Example of an issue mapping file:

```
LOCAL-1, REMOTE-4  
LOCAL-2, REMOTE-5  
LOCAL-4, REMOTE-6  
LOCAL-5, REMOTE-9
```

In this example, the issue `LOCAL-1` is synced to the issue `REMOTE-4`, `LOCAL-2` to `REMOTE-5`, and so on.

**Important:** Starting from **Exalate for Github version 5.4.0** the .csv file requires the issue key that contains the full repo name.

In this case, mapping file for Jira to Github 5.4.0 connection looks like this:

```
LOCAL-1, FullRepoName-4  
LOCAL-2, FullRepoName-5  
LOCAL-4, FullRepoName-6  
LOCAL-5, FullRepoName-9
```

**Note:** Exalate generates the file automatically each time you do a [clean-up by connection](#). The file is located in `{JIRA_HOME}/exports/` directory.

You can recognize the file by its name. It includes the connection name, date, and time data when it was generated.

Example: ***connect-RELATION-A to B-20190425\_122209.csv***

### Bulk Connect

Synchronize existing entities with remote ones

Connection\*

SalesXLT-2003\_to\_qa001

Bulk connect will apply to the selected entity type\* ⓘ

Account

Entity Mapping\* ⓘ

Choose file No file chosen

> Advanced

Bulk Connect

5. Configure **Advanced** options.

Toggle whether you want to synchronize existing comments, attachments, and worklogs.

Descriptions of toggles:

- **Connect and sync data**

If enabled, the local issue data is sent to the connected issue on the destination instance during sync.

- **Sync existing comments?**

If enabled, all existing comments are sent over. The source outgoing sync rules or destination incoming sync rules are applied. For instance, if the connection specifies that source comments should remain local, then the source comments are not sent over.

- **Sync existing attachments?**

If enabled, all existing attachments are sent over. The source outgoing sync rules or destination incoming sync rules are applied. For instance, if the connection specifies that source attachments should remain local, then the source attachments are not sent over.

- **Sync existing worklogs?**

If enabled, all existing worklogs are sent over. The source outgoing sync rules or destination incoming sync rules are applied. For instance, if the connection specifies that source worklogs should remain local, then the source worklogs are not sent over.

### Bulk Connect

Synchronize existing entities with remote ones

Connection\*

Issue Mapping\* ⓘ

 No file chosen

▼ Advanced

Connect and sync data

Sync existing comments?

Sync existing attachments?

Sync existing worklogs? ⓘ

Bulk Connect

Product

6. Click **Bulk Connect** to start the sync.

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