

# Unexalate Operation

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The Unexalate operation helps to stop the synchronization of an issue. It removes all synchronization information, but keeps the original issue and the remote issue untouched.

The issue data exchanged between these issues are not removed.

## Unexalate Issue on Jira On-premise

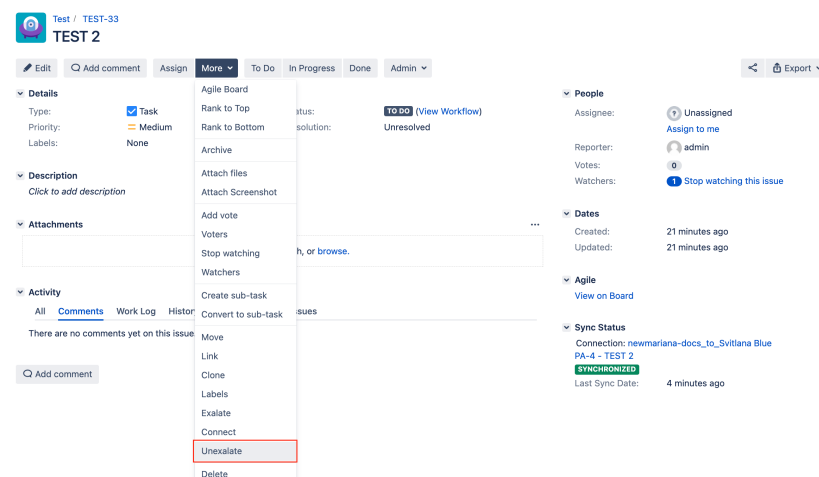
There are different ways to stop an issue synchronization on the Jira server:

- **Unexalate** operation
- **Unexalate Now** workflow post function
- Using API

## Unexalate Operation

1. Open an issue you want to Unexalate.
2. Select **More** -> **Unexalate**.

**Note:** Unexalate operation is available only if the issue was synchronized before! Unexalate operation must be enabled in General Settings.



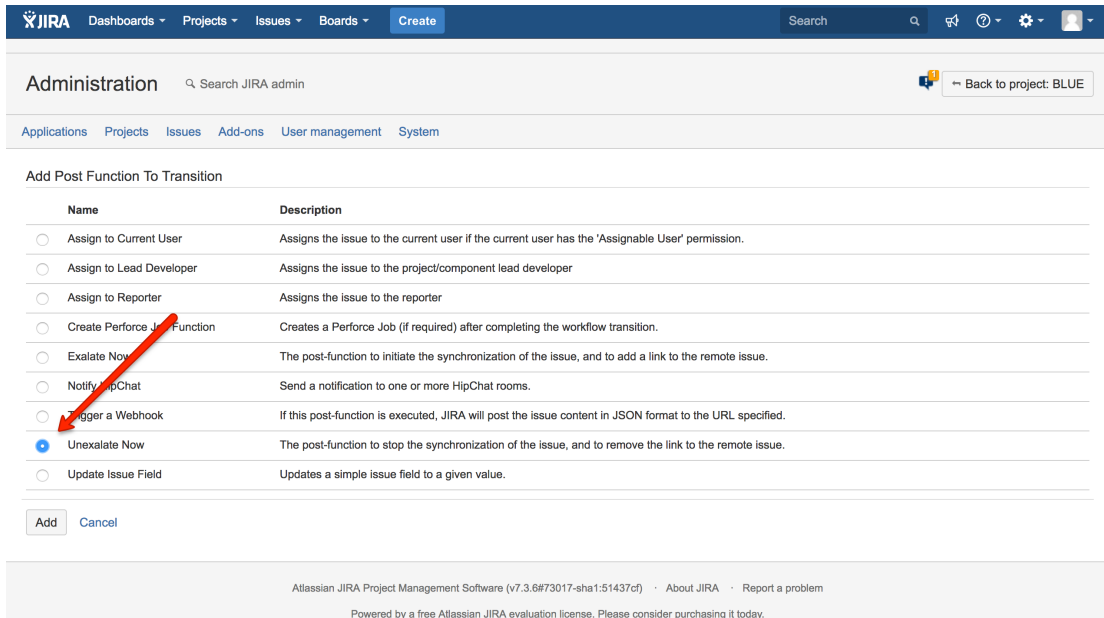
3. The synchronization stops and the sync panel link removes. Issues on both sides remain untouched.

## Unexalate Now Workflow Post Function

Post functions carry out any additional processing required after a transition is executed. The Exalate app provides **Unexalate Now** post function.

The steps to add the post function are the following:

1. Navigate to the workflows and select the workflow to edit
2. Select the transition to which you want to add the post function
3. Add Unexalate Now post function



The screenshot shows the JIRA Administration interface. At the top, there is a navigation bar with 'JIRA' and various menu items like 'Dashboards', 'Projects', 'Issues', 'Boards', and 'Create'. Below this is the 'Administration' section with a search bar and a 'Back to project: BLUE' button. The main content area is titled 'Add Post Function To Transition' and contains a table with the following data:

Name	Description
<input type="radio"/> Assign to Current User	Assigns the issue to the current user if the current user has the 'Assignable User' permission.
<input type="radio"/> Assign to Lead Developer	Assigns the issue to the project/component lead developer
<input type="radio"/> Assign to Reporter	Assigns the issue to the reporter
<input type="radio"/> Create Perforce Job Function	Creates a Perforce Job (if required) after completing the workflow transition.
<input type="radio"/> Exalate Now	The post-function to initiate the synchronization of the issue, and to add a link to the remote issue.
<input type="radio"/> Notify HipChat	Send a notification to one or more HipChat rooms.
<input type="radio"/> Trigger a Webhook	If this post-function is executed, JIRA will post the issue content in JSON format to the URL specified.
<input checked="" type="radio"/> Unexalate Now	The post-function to stop the synchronization of the issue, and to remove the link to the remote issue.
<input type="radio"/> Update Issue Field	Updates a simple issue field to a given value.

At the bottom of the table, there are 'Add' and 'Cancel' buttons. A red arrow points to the 'Unexalate Now' option in the table.

The **Unexalate Now** post-function is executed only once all synchronization messages have been processed.

## Unexalate Using API

```

// UNEXALATE SETTINGS

final def issueToBeUnexalated = "FOO-1"

// END UNEXALATE SETTINGS

import com.atlassian.jira.component.ComponentAccessor
/*
** Access the Sync Init Service which allows to
*/
def exaPlugin = ComponentAccessor.getPluginAccessor().getEnabledPlugin("com.exalate.jiranode") as OsgiPlugin
def exaCl = exaPlugin.classLoader
def exaCa = exaPlugin.containerAccessor
def syncInitServClass = exaCl.loadClass("com.exalate.api.trigger.ISyncInitiationService")
def syncInitServ = exaCa.getBeansOfType(syncInitServClass).first()

/*
** effect an unexalate on a particular issue
*/

def targetIssue = ComponentAccessor.getIssueManager().getIssueObject(issueToBeUnexalated)
if (targetIssue) {
  syncInitServ.unexalate(targetIssue.id)
}

```

## Unexalate Issue on Jira Cloud

There are 2 ways to stop an issue synchronization on JIRA Cloud:

- Unexalate button on the issue view
- Unexalate Now workflow post function

### Unexalate Button on the Issue View

1. Open an issue you want to connect with another issue
2. Use **Unexalate** button on the right sidebar

**Note:** Unexalate operation is available only if the issue was synchronized before!

The screenshot shows a Jira issue view for 'TEST 1'. On the right sidebar, there is a panel titled 'Exalate' with a status of 'SYNCHRONIZED' and a 'Remote link: [TEST-35] TEST 1'. A red box highlights the 'Unexalate' button. Below it is a 'Connect' button. At the bottom of the sidebar, there is a notification: 'Psst, Exalate is currently synchronizing your tasks. Find out how'.

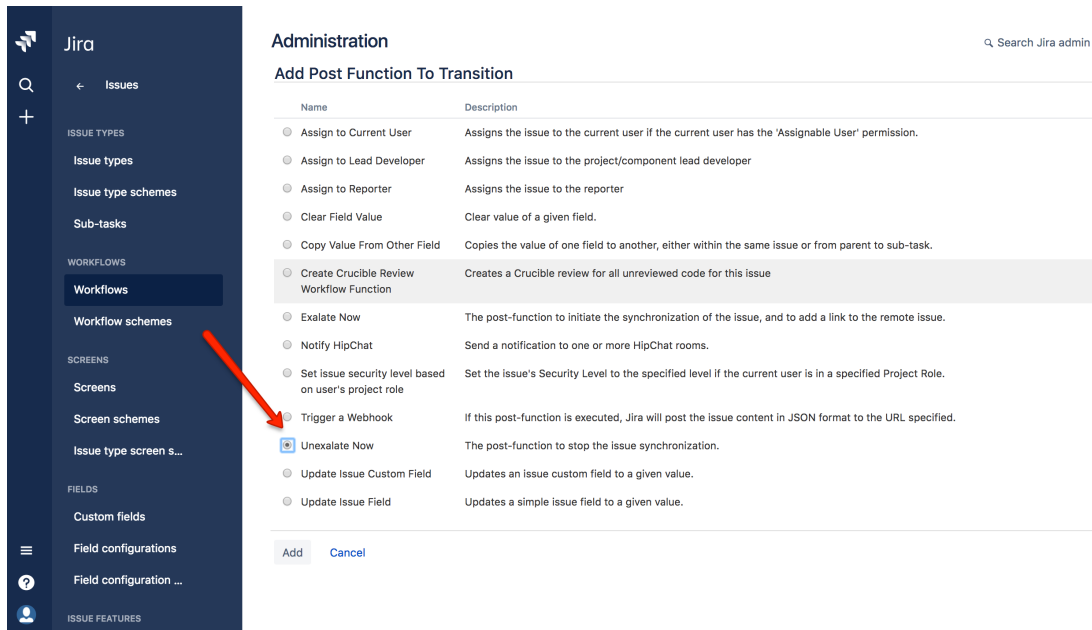
3. The synchronization stops and the sync panel link removes. Issues on both sides remain untouched.

# 'Unexalate Now' Workflow Post Function

Post functions carry out any additional processing required after a transition is executed. The exalate app provides **Unexalate Now** post function.

The steps to add the post function are the following:

1. Navigate to the workflows and select the workflow to edit
2. Select the transition to which you want to add the post function
3. Add Unexalate Now post function



## Unexalate Operation on Other Platforms

You can stop the synchronization from the [entity sync status tab](#) on the Exalate admin menu.

To find the issue you need to specify its ID.

### Entity Sync status

The sync panel provides a view on the status of the entity, which is under synchronization. You can also find a remote entity link in there if it is available.

Select an entity type\* ⓘ

issue | v

Entity Urn\* ⓘ

PA-2

Connection newmariana-docs\_to\_Svitlana ...

Status: **SYNCHRONIZED**

Remote link: [TEST-35] TEST 1

[Show local replica](#) [Show remote replica](#)

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