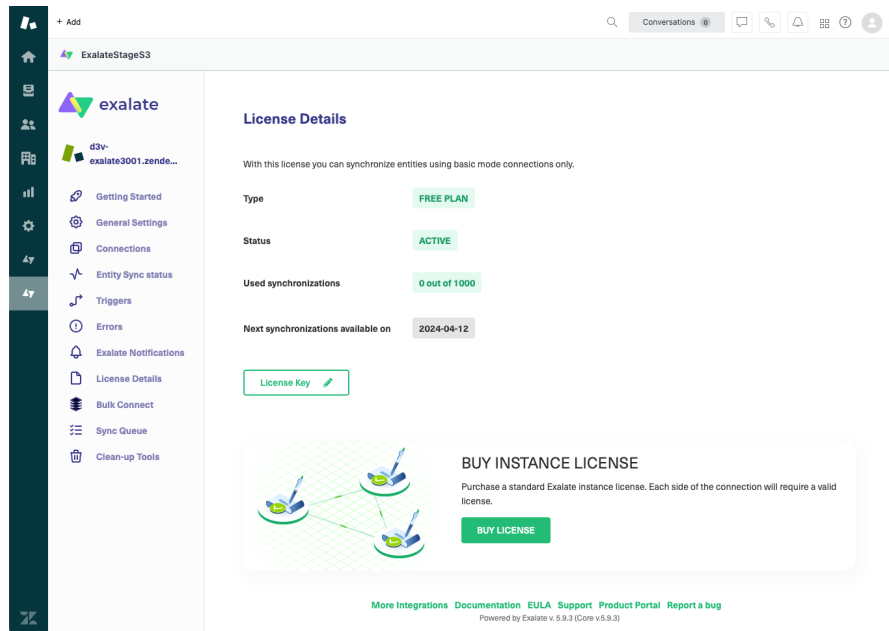


How to Upgrade a Free Plan License

Last Modified on 05/02/2024 6:20 am EDT

This article shows you how to upgrade from a Free to a Paid license plan. This is currently available for Salesforce, ServiceNow, Azure Devops, Zendesk, and Github. In the example below we are purchasing Exalate for Azure Devops.

1. Navigate to the **License Details** menu in the Exalate admin console.



2. Click **Buy License**. A summary of your order appears. Click **Proceed to Checkout**. In the following screen enter your organization's name and your email. Click **Next**.



\$1,380.00
Exalate for Zendesk

Exalate for Zendesk Subscription Plan for One Year

 Enter coupon code

[Proceed To Checkout →](#)

Add your account details



Organization name
Exalate Test

Email
[redacted]@exalate.com



[Next](#)

3. Next, enter your billing information. Depending on your country, different fields and options may appear. For instance, for European countries you are prompted for your VAT number; if you are in the United States, you can select your state and zip code, etc. Enter your payment details in the next screen.

Add your billing address

● ● ● ●

First Name	Last Name
Address Line1	
Address Line2 (Optional)	
City	Zip
Region (Optional)	Country Pick an option ▼

Next

Add your payment details

● ● ● ●

Card Number 4111 1111 1111 1111	
Expiry 12 / 2029	CVV 123

Use my billing address as card address

Next

4. The next screen provides you with a summary of your order details. If everything is correct, click the Pay button. A confirmation screen displays to indicate the process was successful.



Exalate for Zendesk \$1,380.00 >

Enter coupon code

Account
[redacted].com [Edit →](#)
Organization name Exalate Test

Subscription Details
Issue Tracker Url [Edit →](#)
https://d3v-exalate3001.zendesk.com

Billing
[redacted] [Edit →](#)
195 Pacific Lane
Santa Barbara 87109 United States

Payment
 ending 1111 [Edit →](#)

Pay \$1,380.00 & subscribe

Secure Checkout by Chargebee

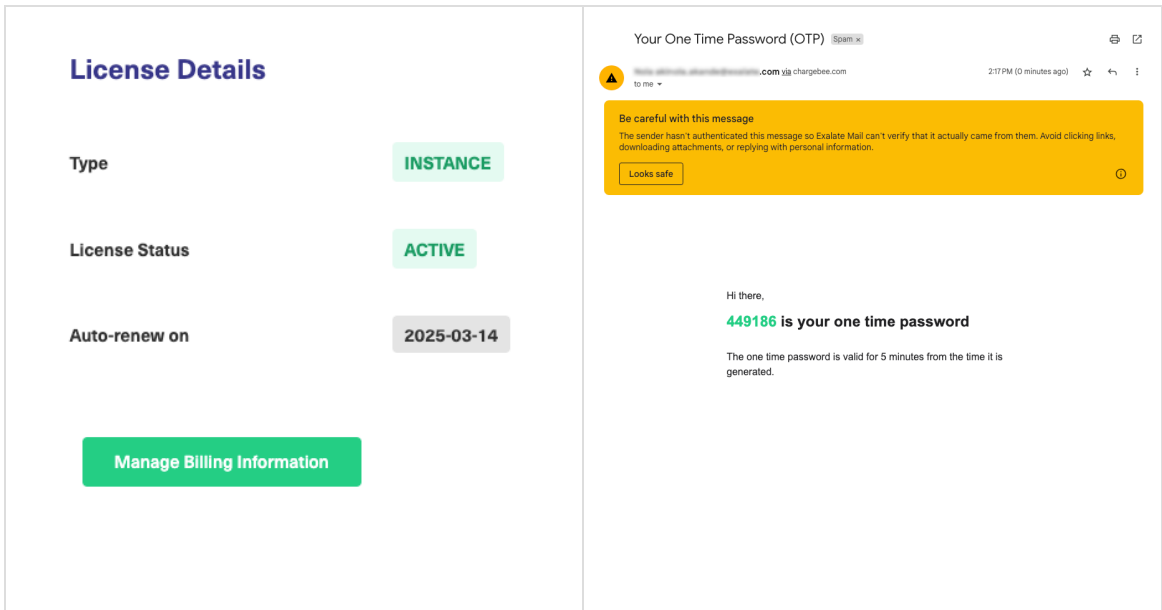


Thank you! We're processing your order

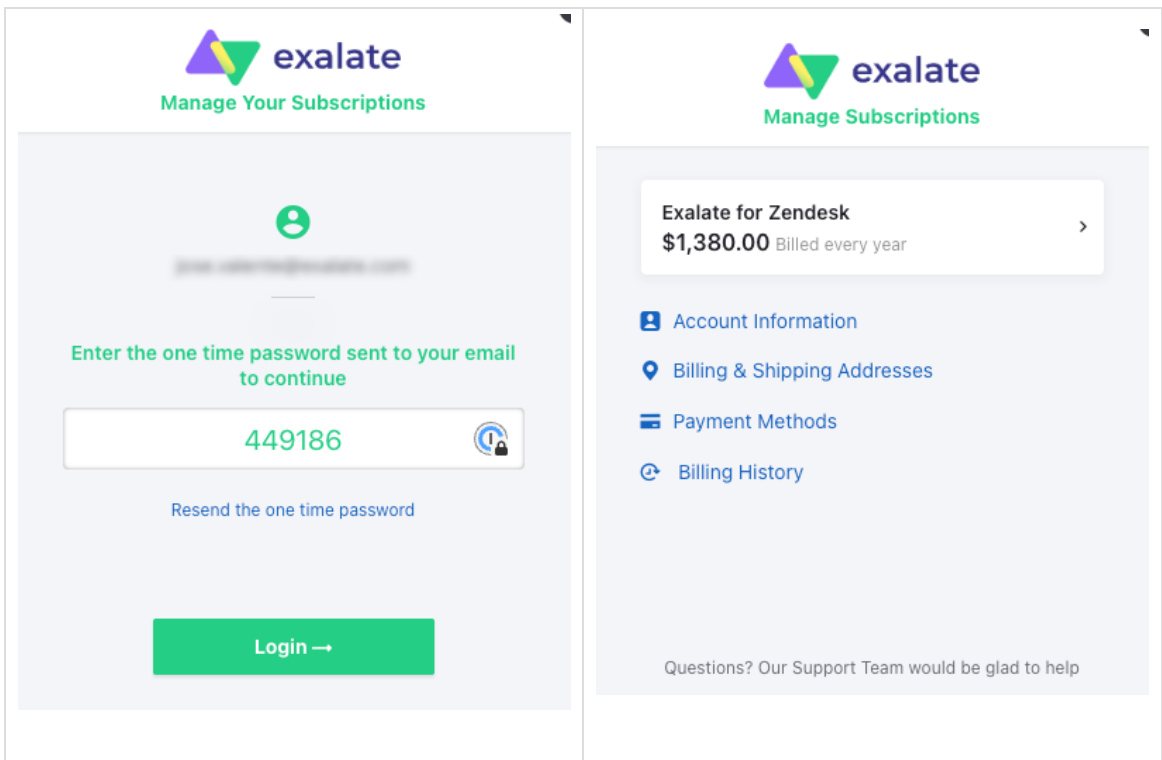
The license status will be updated shortly. Once your license is active, you'll have access to all Exalate's Premium features. Happy Syncing!

CLOSE

5. Going back to the Exalate console, you can see that the your paid subscription is active. You also receive an email with a one time password, which you need to login and manage your account.



6. From **License Details**, click on **Manage Billing Information** and enter the one time password you received in the email. You can then manage your subscription, check your account information, check and make changes to your billing and shipping address, payment methods, and billing history, where you can also download a copy of your invoice.



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