How to get an Exalate Instance License

This article shows you can get an instance license for Exalate. This is currently available for Salesforce, ServiceNow, Azure Devops, Zendesk, and Github. In the example below we are purchasing Exalate for Azure Devops.

1. Navigate to the **License Details** menu in the Exalate admin console.
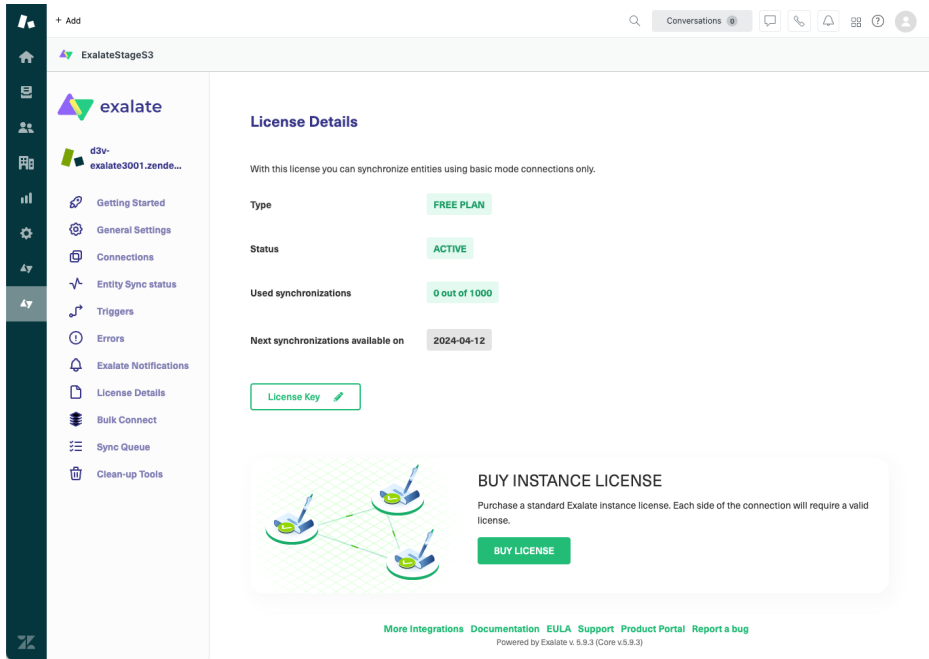

2. Click **Buy License**. A summary of your order appears. Click **Proceed to Checkout**. In the following screen enter your organization's name and your email. Click **Next**.

exalate

Your order

$1,380.00
Exalate for Zendesk
Exalate for Zendesk Subscription Plan for One
Year

Enter coupon code

Proceed To Checkout →

Organization name
Exalate Test

Email
.com

Next

3. Next, enter your billing information. Depending on your country, different fields and options may appear. For instance, for European countries you are prompted for your VAT number; if you are in the United States, you can select your state and zip code, etc. Enter your payment details in the next screen.

First Name		Last Name

Address Line1

Address Line2 (Optional)

City	Zip

Region (Optional)	Country Pick an option ∨

Next

Card Number
4111 1111 1111 1111 VISA

| Expiry 12 / 2029	CVV 123

Use my billing address as card address

Next

4. The next screen provides you with a summary of your order details. If everything is correct, click the Pay button. A confirmation screen displays to indicate the process was successful.

5. Going back to the Exalate console, you can see that the your paid subscription is active. You also receive an email with a one time password, which you need to login and manage your account.
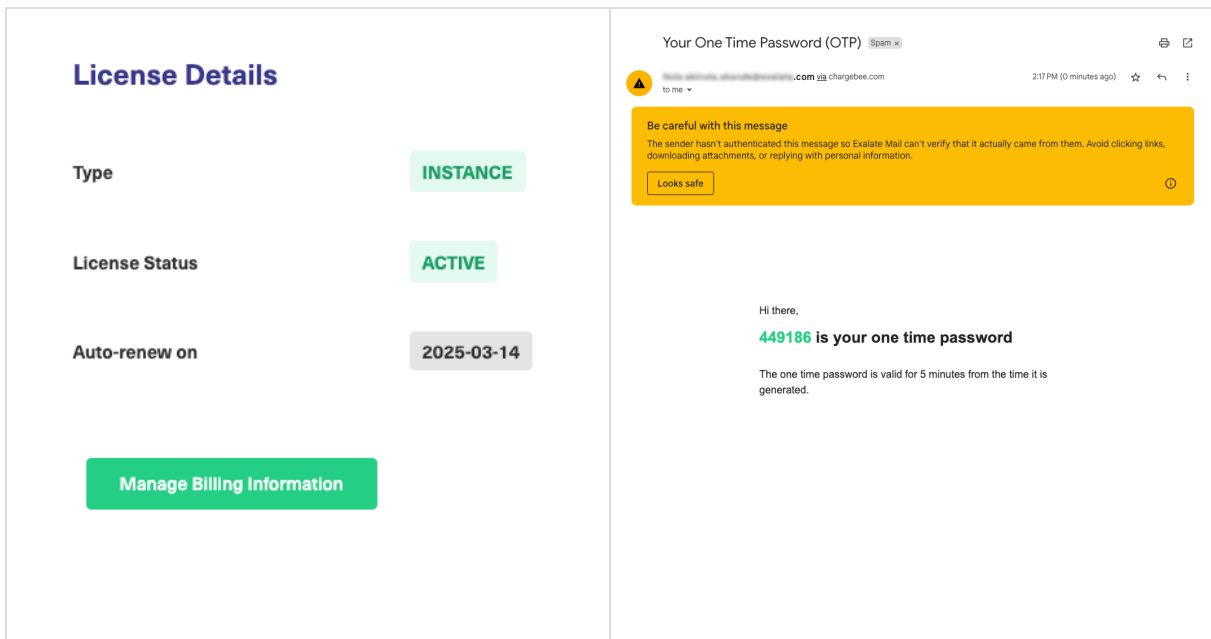
6. From **License Details**, click on **Manage Billing Information** and enter the one time password you received in the email. You can then manage your subscription, check your account information, check and make changes to your billing and shipping address, payment methods, and billing history, where you can also download a copy of your invoice.
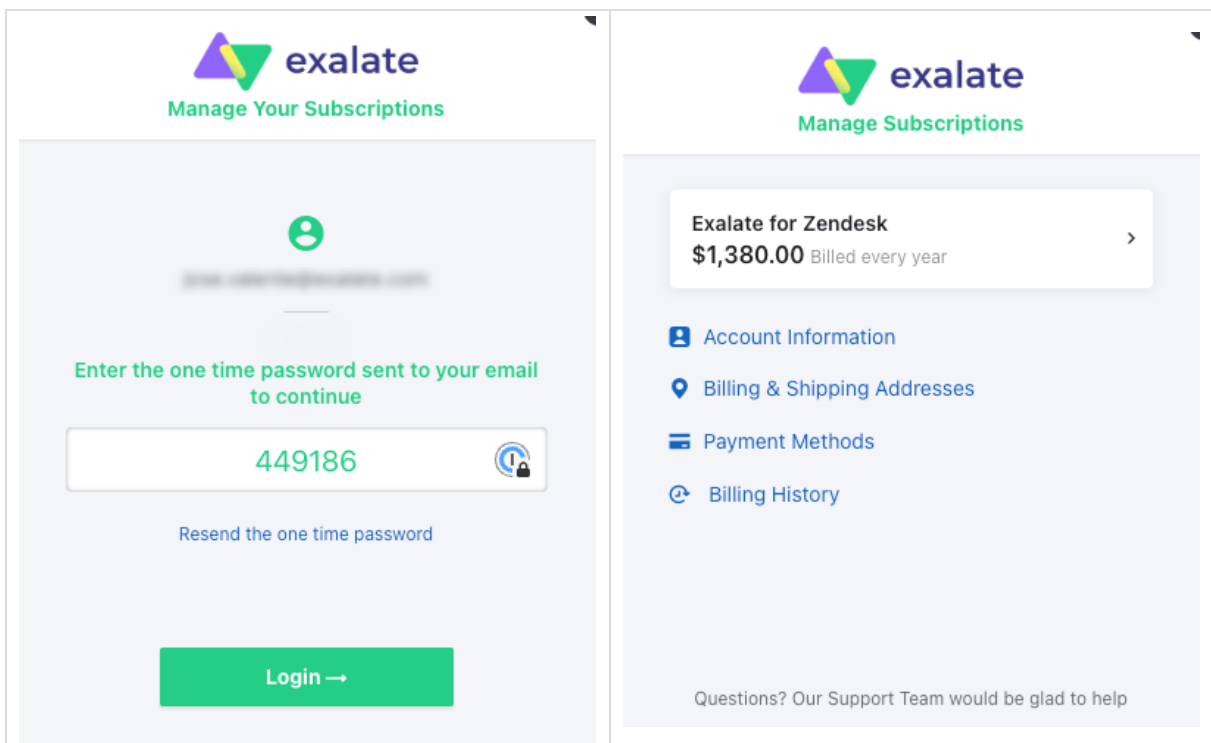
Note: You can get more information on how to manage your subscription in this article.

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