

# How to Sync Enhancements in Exalate for ServiceNow

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In ServiceNow, enhancements are improvements to the existing product. Enhancements are available as part of the Agile Development application. You can sync enhancements with Exalate for ServiceNow.

## ServiceNow

### Outgoing Sync

Example of a script to send enhancement data:

```
if(entityType == "enhancement") {  
    replica.short_description = enhancement.short_description  
    replica.description = enhancement.description  
    replica.correlation_id = enhancement.correlation_id  
    replica.correlation_display = enhancement.correlation_display  
    replica.assigned_to = enhancement.assigned_to  
}
```

This script sends data for the following fields of the enhancement table:

- `short_description`
- `description`
- `correlation_id`
- `correlation_display`
- `assigned_to`

## ServiceNow

### Incoming Sync

Example of a script to receive enhancement data:

```
if(entityType == "enhancement") {  
    enhancement.short_description = replica.summary  
    enhancement.description = replica.description  
    enhancement.correlation_id = replica.key  
    enhancement.correlation_display = "IDalko-Jira"  
    enhancement.assigned_to = nodeHelper.getUserByEmail(replica.assignee?.email)?.key  
}
```

With this script, we can sync data with Jira issues: summaries, descriptions, assignees.

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