

# How to Sync Defects in Exalate for ServiceNow

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In ServiceNow, defects are related to unexpected product behavior. Defects are available as part of the Agile Development application. You can sync defects with Exalate for ServiceNow.

## ServiceNow

### Outgoing Sync

Example of a script to send defect data:

```
if(entityType == "defect") {
  replica.short_description = defect.short_description
  replica.description = defect.description
  replica.correlation_id = defect.correlation_id
  replica.correlation_display = defect.correlation_display
  replica.assigned_to = defect.assigned_to
}
```

This script sends data for the following fields of the defect table:

- `short_description`
- `description`
- `correlation_id`
- `correlation_display`
- `assigned_to`

## ServiceNow

### Incoming Sync

Example of a script to receive defect data:

```
if(entityType == "defect") {
  defect.short_description = replica.summary
  defect.description = replica.description
  defect.correlation_id = replica.key
  defect.correlation_display = "IDalko-Jira"
  defect.assigned_to = nodeHelper.getUserByEmail(replica.assignee?.email)?.key
}
```

With this script, we can sync data with Jira issues: summaries, descriptions, assignees.

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