

How to Sync Scrum Tasks in Exalate for ServiceNow

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In ServiceNow, a scrum task is an amount of work for a story that is completed during a sprint. Scrum tasks are available as part of the Agile Development application. You can sync scrum tasks with Exalate for ServiceNow.

ServiceNow

Outgoing Sync

Example of a script to send scrum task data:

```
if(entityType == "scrumTask") {
  replica.short_description = scrumTask.short_description
  replica.description = scrumTask.description
  replica.correlation_id = scrumTask.correlation_id
  replica.correlation_display = scrumTask.correlation_display
  replica.assigned_to = scrumTask.assigned_to
}
```

This script sends data for the following fields of the scrum task table:

- `short_description`
- `description`
- `correlation_id`
- `correlation_display`
- `assigned_to`

ServiceNow

Incoming Sync

Example of a script to receive scrum task data:

```
if(entityType == "scrumTask") {
  scrumTask.short_description = replica.summary
  scrumTask.description = replica.description
  scrumTask.correlation_id = replica.key
  scrumTask.correlation_display = "IDalko-Jira"
  scrumTask.assigned_to = nodeHelper.getUserByEmail(replica.assignee?.email)?.key
}
```


With this script, you can sync data with Jira issues: summaries, descriptions, assignees.

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