

How to Sync Scrum Tasks in Exalate for ServiceNow

Last Modified on 04/10/2024 4:20 am EDT

In ServiceNow, a scrum task is an amount of work for a story that is completed during a sprint. Scrum tasks are available as part of the Agile Development application. You can sync scrum tasks with Exalate for ServiceNow.

ServiceNow

Outgoing Sync

Example of a script to send scrum task data:

```
if(entityType == "scrumTask") {
  replica.short_description = scrumTask.short_description
  replica.description = scrumTask.description
  replica.correlation_id = scrumTask.correlation_id
  replica.correlation_display = scrumTask.correlation_display
  replica.assigned_to = scrumTask.assigned_to
}
```

This script sends data for the following fields of the scrum task table:

- `short_description`
- `description`
- `correlation_id`
- `correlation_display`
- `assigned_to`

ServiceNow

Incoming Sync

Example of a script to receive scrum task data:

```
if(entityType == "scrumTask") {
  scrumTask.short_description = replica.summary
  scrumTask.description = replica.description
  scrumTask.correlation_id = replica.key
  scrumTask.correlation_display = "IDalko-Jira"
  scrumTask.assigned_to = nodeHelper.getUserByEmail(replica.assignee?.email)?.key
}
```

With this script, you can sync data with Jira issues: summaries, descriptions, assignees.

Have more questions? [Ask the community](#)

Product

[About Us](#)

[Release History](#)

ON THIS PAGE

[Glossary](#) 
[ServiceNow](#)
[API Reference](#) 
[ServiceNow](#)

[Pricing and Licensing](#) 

Resources

[Subscribe for a weekly Exalate hack](#) 

[Academy](#) 

[Blog](#) 

[YouTube Channel](#) 

[Ebooks](#) 

Still need help?

[Join our Community](#) 

[Visit our Service Desk](#) 

[Find a Partner](#) 