

How to Sync Epics in Exalate for ServiceNow

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Epics in ServiceNow represent stories or requirements that were not transformed into stories. Epics are available as part of the ServiceNow Agile Development application. You can sync epics with Exalate for ServiceNow.

Source Side

Outgoing Sync

Example of an outgoing script to send epic data.

```
if(entityType == "epic") {
  replica.short_description = epic.short_description
  replica.description = epic.description
  replica.correlation_id = epic.correlation_id
  replica.correlation_display = epic.correlation_display
  replica.assigned_to = epic.assigned_to
}
```

Destination Side

Incoming Sync

Example of a script to receive epic data:

```
if(entityType == "epic") {
  epic.short_description = replica.summary
  epic.description = replica.description
  epic.correlation_id = replica.key
  epic.correlation_display = "IDalko-Jira"
  epic.assigned_to = nodeHelper.getUserByEmail(replica.assignee?.email)?.key
}
```

With this script, we can sync data with Jira issues: summaries, descriptions, assignees.

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