

# How to Sync Statuses in Exalate for Salesforce

Last Modified on 04/10/2024 6:00 am EDT

In this article, we describe how to sync status in Exalate for Salesforce. If the statuses are different for different platforms you may need to configure the status mapping.

This is an example of **Salesforce to Jira** status sync.

## Salesforce Outgoing sync

```
replica.Status = entity.Status
```

## Jira Incoming sync

The incoming rules include status mapping.

```
def statusMapping = ["New":"To Do", "Working":"In Progress"]
def remoteStatusName = replica.Status.value
issue.setStatus(statusMapping[remoteStatusName] ?: remoteStatusName)
```

Another example is for **Jira to Salesforce** status sync. It includes status mapping configuration.

## Jira Outgoing sync

```
replica.status = issue.status
```

## Salesforce Incoming sync

```
// ["remote status name": "local status name"]
def statusMap = [
    "Done": "Resolved",
    "In Progress": "In Action"
]
def remoteStatusName = replica.status.name
statusName = statusMap[remoteStatusName] ?: remoteStatusName
entity.Status = statusName
```

[Product](#)

[About Us](#)

[Release History](#)

[Glossary](#)

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

**Resources**

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

**Still need help?**

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)

Have more questions? [Ask the community](#)