How to Sync Sub Tasks Using External Scripts in Jira On-premise

Last Modified on 03/26/2024 7:17 am EDT

This article shows how to synchronize sub-task on Jira On-premise using External scripts library.

When syncing sub-task it's important to keep the parent-child relation. Exalate external script SubTask.groovy allows to sync sub-tasks even if the parent task is not synced yet.

If you are sure that the parent issue is synced before sub-tasks we recommend to use a simpler configuration that works for both Jira Server and Jira Cloud.

Configuration

Let's consider you already have the Connection configured between two JIRA Instances.

Now you need to configure sub-task synchronization:

Jira Server

1. Create files from the Exalate public repository.

We store external scripts for Jira Server in a public repository. Copy the code from the repositories below and create *.groovy* files. You must keep the file names as below.

- SubTask.groovy
- 2. Upload the files to the \$JIRA_HOME/scripts directory
- 3. Configure Sync Rules with the scripts provided below:

Add the snippets below to the end of the Sync Rules.

Source side

Outgoing sync

SubTask.send()

Destination side

Add the code to a new line at the bottom of the incoming sync rules block.

Incoming sync

SubTask.receive()
Product

About Us [2]

ON Release History [2]

Aipa Rerevence [2]

Security [3]

Pricing and Licensing [3]

Resources

Academy [3]

Blog [2]

YouTube Channel [3]

Ebooks [3]

Still need help?

Join our Community [3]

Visit our Service Desk [3]

Find a Partner [3]