

How to Sync Request Participants in Jira On-premise

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This article describes how to synchronize Request participants field on Jira on-premise Service Desk, users are matched by email.

Source Side

Outgoing sync

```
replica.customFields."Request participants" = issue.customFields."Request participants"
```

Destination Side

Incoming sync

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```
issue.customFields."Request participants"?.value = replica.customFields."Request participants"?.value?.collect { it -> GlobalHelper.getUserByEmail(it?.email)
```

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