

How to Sync Organizations Field Values from Jira Service Desk to a Text Custom Field in Jira

Last Modified on 04/09/2024 6:32 am EDT

This article shows how to sync Organizations field values from Jira Service Desk to a text custom field in Jira Software.

Source Side

Add the code below to the **Outgoing sync**

```
// ORGANIZATIONS SYNC
replica.customKeys."Organization Names" = issue.customFields."Organizations".value?.collect { org -> org?.organizationName }?.findAll()
// END: ORGANIZATIONS SYNC
```

Destination Side

Add the code to the **Incoming sync** to add the received Organization names into the text custom field. Please replace the custom field name with your custom field name in the code below.

```
//add organization names into the "My Text Field"
issue.customFields."My Text Field".value = replica.customKeys."Organization Names"?.join(",")
```

Product

[About Us](#)

ON THIS PAGE

[Release History](#)

[Glossary](#)

[Source Side](#)

[API Reference](#)

[Destination Side](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)