

Initiate a Private Connection in Basic Mode for GitHub

Last Modified on 03/12/2024 10:52 am EDT

Note: For Private Connections:

- an instance you have access to is considered a public side.
- an instance you don't have access to is considered a private side: destination instance.

The main difference between private and public connection types is whether the HTTP/HTTPS requests are initiated from one side or from both sides. In this case, HTTP/HTTPS requests are initiated from the destination's private side only.

Introduction

Connections in Basic mode have a set of **Sync Rules**, generated by Exalate.

With a Basic connection, you can sync a basic set of issue fields: summary, description, and comments.

All comments are synced as public comments.

You cannot modify **Sync Rules** in Basic Mode.

If you want to edit/delete Sync Rules, you can upgrade the connection to Visual Mode or Script Mode.

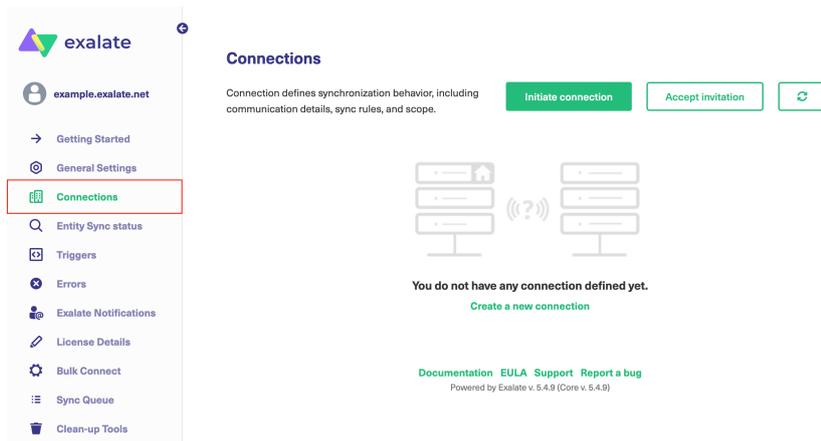
Initiate a Private Connection from GitHub

1. Navigate to the **Connections** tab in the Exalate console.

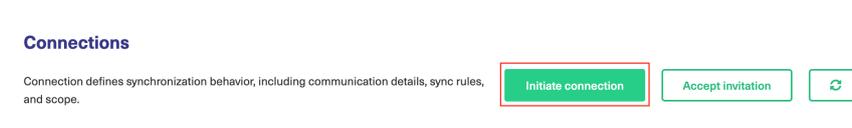
Enter the Exalate app for GitHub URL in your browser to open the Exalate admin console

Note: Use this link to access your Exalate admin console:

<https://connect.exalate.net/github/find>

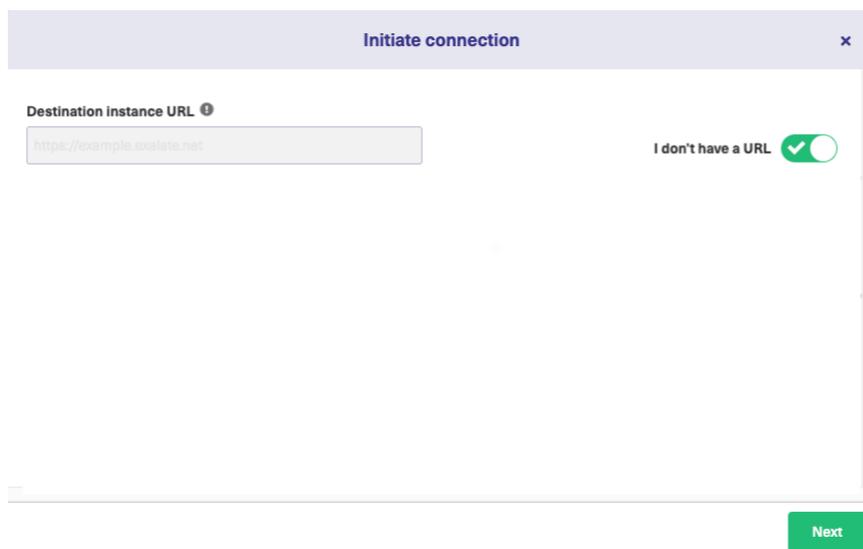


2. Click **Initiate Connection**.



3. Click **'I don't have a URL'**

If the destination instance is in a private network click **I don't have a URL**. Exalate suggests available connection types based on the destination instance's version of Exalate.



4. Choose a **Basic** connection mode.

5. Click **Next**.

Initiate connection ✕

Destination instance URL ⓘ

 ✓ I don't have a URL

Choose the configuration type

Basic

- Automatic configuration of basic fields
- Sync rules cannot be edited
- Only issues can be synced
- Recommended for use cases of basic complexity

Script

- Groovy-based scripting
- Configure each side of the connection separately
- Recommended for use cases of basic to advanced complexity

Next

6. Select a project or repository for the incoming sync.

Initiate connection ✕

Select a repository for the incoming sync

Exalate generates default sync rules to synchronize basic issue fields. By default the following issue data will be synchronized: summary, description, comments, attachments and issue types.

Please select the repository where you want to create issues, received from the other side.*

 ▼

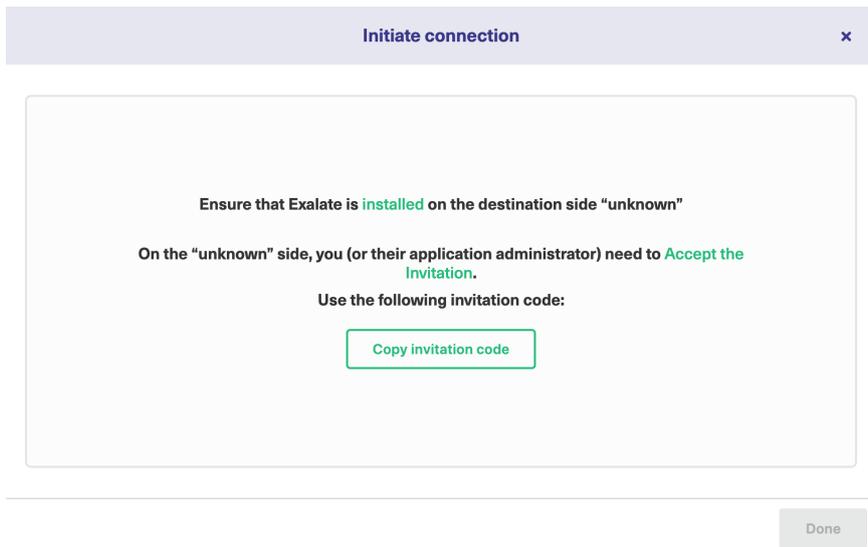
< Previous Next

8. Click **Next**.

Note: As this is a Public-Private connection and you don't have admin access to the other side, you can continue to configure on your end and then send an invitation to your partner.

9. Click **Copy Invitation Code**

Here you can copy the invitation code and send it over to your partner. The destination side is shown as "unknown" since this is a private side.



10. Click **Done**

Once your partner accepts the invitation, you can start synchronization.

Note: When the connection is set up on the Public source side, the Private side administrator should accept the invitation in the Private-Public connection.

To do so, click on the **Accept invitation** button in the **Connections** tab of the Exalate Admin Console and paste the copied invitation code.

[Product](#)
[About Us](#)
[Release History](#)

[Glossary](#)

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)