How to Access a Workload Attribute Provided by Tempo in Jira On-premise

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This article shows how to access the services by Tempo.

The use case is to extract attribute values from a worklog and make decisions from them.

Introduction

Tempo on Jira on-premise has a Java API. It is not public but still straightforward to use. A good inspiration about how to use the API can be found in this library.

The real challenge is to get to the service which provides access to that information. For more inoformation, please read How to sync Tempo worklog attributes.

Accessing the Worklogattribute Service

As an example - access the workAttributeService

```
// don't forget the import - it belongs at the start of the processor import com.atlassian.jira.component.ComponentAccessor

/*

** First look up the attribute id for account through the workAttributeService

**

** To get access to this service - lookup the class using the findClass method

** and then use the getOSGiComponentInstanceOfType to get the service itself

** (the throw is a handy trick to see if you get the results you expect

*/

def workAttributeServiceClass = ComponentAccessor.pluginAccessor.classLoader.findClass("com.tempoplugin.core.w orkattribute.api.WorkAttributeService")

def workAttributeService = ComponentAccessor.getOSGiComponentInstanceOfType(workAttributeServiceClass)

//throw new Exception ("Work AttributeService - ${workAttributeService.properties}")

// Get the account attribute

def accountAttribute = workAttributeService.getWorkAttributeByKey("_Account_").returnedValue
```

Accessing the Workload Attribute

Getting the value of the Tempo Worklog Attribute is then as follows

```
** Then look up the value of the attribute using the workAttributeValueService
                      ** the approach is the same (lookup class, get the instance)
                      */
                      ore.workattribute.api.WorkAttributeValueService")
                      def work Attribute Value Service = Component Accessor. get OSGi Component Instance Of Type (work Attribute Value Service) and the service of the component Accessor. Get OSGi Component Instance Of Type (work Attribute Value Service) and the service of the service of the component Instance Of Type (work Attribute Value Service) and the service of th
                      def worklogs = issue.workLogs
                      //throw new Exception ("Work AttributeService - ${workAttributeService.properties}")
                      def worklogAccount = [:]
                      issue.workLogs.each {
                                 worklog ->
                                  \tt def \ attribute Value = work Attribute Value Service. get Work Attribute Value By Work log And Work Attribute (work log. id, account of the property of th
                      ountAttribute.id).returnedValue
                      }
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```