Initiate a Connection in Script Mode for ServiceNow

Last Modified on 03/13/2024 7:32 am EDT

Important: You cannot toggle between the different modes. To do so, you need to create a new Connection in Visual mode, Script mode, or Basic mode.
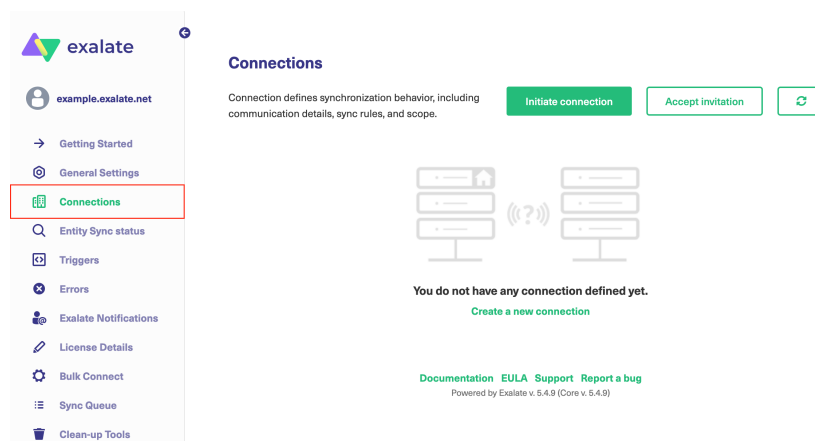
Note: Before you set up a Connection in Script mode ensure that:

- your instance is public.
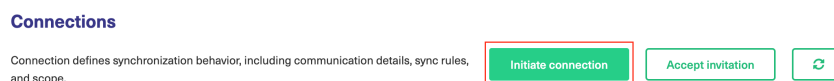- you are either in the Evaluation (trial) period or have a Paid license.

Initiate a Connection in Script Mode from ServiceNow

Note: It doesn't matter which side you start initiating the Connection from. The Exalate UI remains the same. If you are initiating the connection you become the source and the other side becomes the destination.

1. Navigate to the **Connections** tab in the Exalate admin menu

2. Click **Initiate Connection**.

3. Enter the **Destination Instance URL**.

The **Destination Instance URL** is the link to the instance you want to set up a connection with. You can directly enter the link of that instance or the **Exalate URL** from the **General Settings** tab in the Exalate admin panel**.**

Exalate suggests available Configuration Modes based on the destination instance.

4. Select the Configuration Mode. In this case, **Script** Mode**.**

5. Click **Next.**

6. Enter the Connection Information

Field	Description
Local instance short name	A short name for your instance

Field	Description
Destination instance short name	A short name for the destination instance
Connection name	Name of the connection
Description	Description of the connection

Initiate connection   ✕

Connection information

Local instance short name*   Remote instance short name*

[   ]   [❓] [   ]

Connection name*

[   ]

Description

[   ]
[   ]
[   ]

‹ Previous   Next

7. Click **Next**.

8. Click **Copy invitation code**.

You can send the invitation code to the destination instance admin.

Initiate connection   ✕

On the "company B" side, you (or their application administrator) need to Accept the Invitation.

Use the following invitation code:

[Copy invitation code]

Done

9. Click **Go to remote** to access the destination instance.

Note: When the other side accepts your invitation your connection is activated. Refresh the

Connections page to see the Connection status change.