

Initiate a Connection in Script Mode for ServiceNow

Last Modified on 03/13/2024 7:32 am EDT

Important: You cannot toggle between the different modes. To do so, you need to create a new Connection in Visual mode, Script mode, or Basic mode.

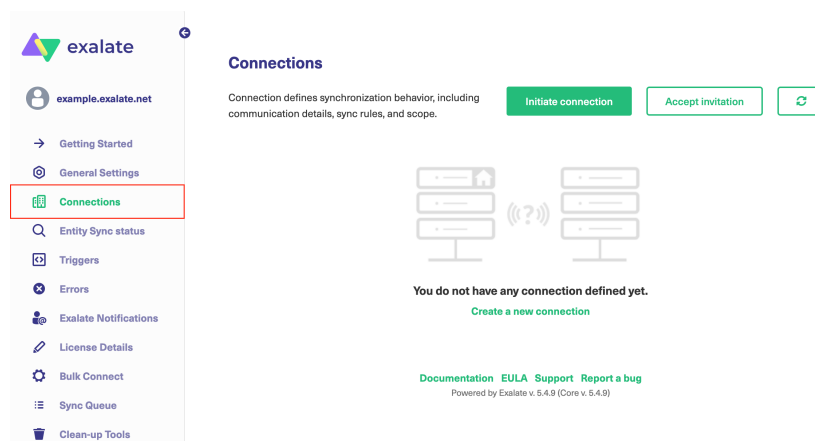
Note: Before you set up a Connection in Script mode ensure that:

- your instance is public.
- you are either in the Evaluation (trial) period or have a Paid license.

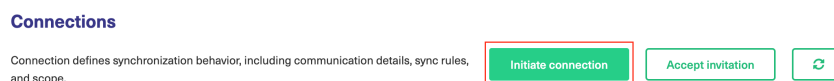
Initiate a Connection in Script Mode from ServiceNow

Note: It doesn't matter which side you start initiating the Connection from. The Exalate UI remains the same. If you are initiating the connection you become the source and the other side becomes the destination.

1. Navigate to the **Connections** tab in the Exalate admin menu



2. Click **Initiate Connection**.



3. Enter the **Destination Instance URL**.

The **Destination Instance URL** is the link to the instance you want to set up a connection with. You can directly enter the link of that instance or the **Exalate URL** from the **General Settings** tab in the Exalate admin panel.

The screenshot shows a dialog box titled "Initiate connection" with a close button (x) in the top right corner. Inside the dialog, there is a section for "Destination Instance URL" with a help icon (i). Below this is a text input field containing "https://example.exalate.net". To the right of the input field is a toggle switch labeled "I don't have a URL", which is currently turned on (green). At the bottom right of the dialog is a green "Next" button.

Exalate suggests available Configuration Modes based on the destination instance.

4. Select the Configuration Mode. In this case, **Script** Mode.

The screenshot shows the same "Initiate connection" dialog box. The "Destination Instance URL" field now has a green checkmark next to it. The "I don't have a URL" toggle is now turned off (grey). Below this is a section titled "Choose the configuration type" with three options: "Basic" (with a wrench icon), "Visual" (with a palette icon), and "Script" (with a code icon). The "Script" option is highlighted with a green border. Each option has a list of bullet points describing its features. At the bottom right is a green "Next" button.

5. Click **Next**.

6. Enter the Connection Information

Field	Description
Local instance short name	A short name for your instance

Field	Description
Destination instance short name	A short name for the destination instance
Connection name	Name of the connection
Description	Description of the connection

Initiate connection ×

Connection information

Local instance short name*

Remote instance short name*

?

Connection name*

Description

[< Previous](#)

Next

7. Click **Next**.

8. Click **Copy invitation code**.

You can send the invitation code to the destination instance admin.

Initiate connection ×

On the "company B" side, you (or their application administrator) need to **Accept the Invitation**.


Use the following invitation code:



Copy invitation code


Done

9. Click **Go to remote** to access the destination instance.


Note: When the other side accepts your invitation your connection is activated. Refresh the

[About Us](#) 
Connections  page to see the Connection status change.

[Release History](#) 
[Glossary](#) 

[API Reference](#) 

[Security](#) 

[Pricing and Licensing](#) 

Resources

[Academy](#) 

[Blog](#) 

[YouTube Channel](#) 

[Ebooks](#) 

Still need help?

[Join our Community](#) 

[Visit our Service Desk](#) 

[Find a Partner](#) 