Initiate a Connection in Script Mode for Jira Cloud

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Important: You cannot toggle between the different modes. To do so, you need to create a new Connection in Visual mode, Script mode, or Basic mode.

Note: Before you set up a Connection in Script mode ensure that:

- your instance is public.
- you are either in the Evaluation (trial) period or have a Paid license.
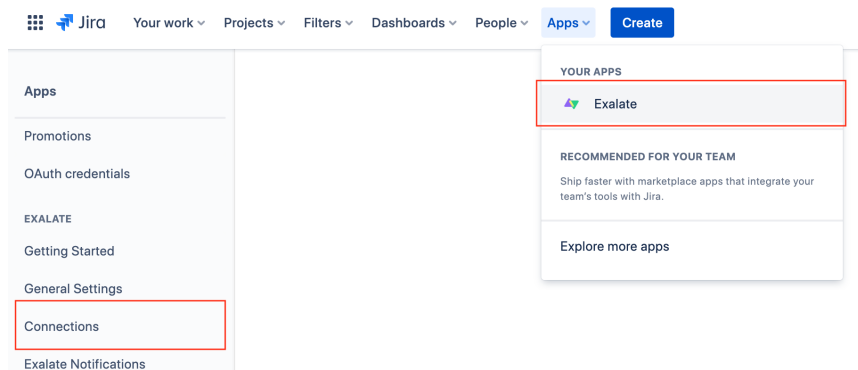
Initiate a Connection in Script Mode from Jira Cloud

Note: It doesn't matter which side you start initiating the Connection from. The Exalate UI remains the same. If you are initiating the connection you become the source and the other side becomes the destination.

To establish a Connection in Script mode between two instances, you need to generate an **Invitation Code** on one instance and accept it on the other instance.

1. Navigate to the **Connections** tab in the Exalate console.

Click **Settings → Apps** & click **Connections** under the **Exalate** menu.

2. Click **Initiate Connection**.

Connections

Connection defines synchronization behavior, including communication details, sync rules, and scope.

[Initiate connection]   [Accept invitation]   [⟳]

3. Enter the **Destination Instance URL**.

The **Destination Instance URL** is the link to the instance you want to set up a connection with. You can directly enter the link of that instance or the **Exalate URL** from the **General Settings** tab in the Exalate admin panel**.**

Initiate connection   ✕

Destination instance URL ❶

[https://example.exalate.com]   ✓   I don't have a URL ⊗

Exalate suggests available Configuration Modes based on the destination instance.

4. Select the Configuration Mode. In this case, **Script** Mode**.**

5. Click **Next.**

6. Enter the Connection Information

Field	Description
Local instance short name	A short name for your instance
Destination instance short name	A short name for the destination instance
Connection name	Name of the connection
Description	Description of the connection

Initiate connection   ✕

Connection information

Local instance short name*   Remote instance short name*

Connection name*

Description

‹ Previous   Next

7. Click **Next**.

8. Select a project where you would like to sync issues received from the destination side.

Initiate connection   ✕

Select a project for the incoming sync

Exalate generates default sync rules to synchronize basic issue fields. You can adapt the sync rules later. By default the following issue data will be synchronized: summary, description, comments, labels and attachments.

Please select the project where you want to create issues, received from the other side.*

Select Project   ⌄

‹ Previous   Initiate

9. Click **Initiate**.

10. Click **Copy invitation code** .

You can send the invitation code to the destination instance admin.

Initiate connection ✕

On the "company B" side, you (or their application administrator) need to Accept the Invitation.
Use the following invitation code:

Copy invitation code

Done

11. Click **Done**.

To finish setting up the connection, the partner needs to accept the connection invitation.

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Note: When the other side accepts your invitation your connection gets activated. Refresh the **Connections** page to see the Connection status change.