

Install Exalate

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NEXT >

ON THIS PAGE

[Configuring the Proxy User Permissions](#)

[Marketplace](#)

[Self-Hosted](#)

[Access to Azure DevOps](#)

[Proxy User Permissions](#)

[Users and permissions](#)

[Configuring access on ServiceNow](#)

OAuth token can be used as long as the refresh token is valid. Read more about setting up the refresh token in the article [Access the Exalate app in ServiceNow](#)

(https://docs.idalko.com/exalate/display/ED/Set+up+log+in+with+OAuth+tokens+in+Exalate+for+ServiceNow#SetuploginwithOAuthtokensinExalateforServiceNow-generate_refresh_token). You need to generate a new refresh token after the old one is expired. We suggest setting a longer lifespan for the refresh token. See it in [Action!](#)

[Access to GitHub](#)

[Proxy user permissions in GitHub](#)
