

Zendesk - Version 5.0.26

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From now on, you will receive a verification link when registering an instance. This makes it easier to finish the evaluation process and create an Exalate proxy user account. Besides, this feature also improves security. Also, you can set up Exalate to mention a user, who added a specific attachment to a ticket. We also fixed a couple of bugs and made UI improvements

In this release

Improvements

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| EXE-801 | We updated the process of registering an Exalate instance. From now on, you will receive a verification link to your email. This simplifies the process of creating an Exalate admin account and improves security |
| ZENDESK-294 | Exalate can now mention a specific user who added an attachment |

Bug fixes

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| ZENDESK-137 | Fixed bug where it was not possible to sync inline attachments |
| ZENDESK-291 | Fixed bug with comments not syncing for reopened issues |
| EXAEDIT-1168 | Fixed bug where it was not possible to verify admin access for Visual mode connections in Safari |
| EXACOMP-949 | Fixed bug with memory chunks being labeled incorrectly |

UI updates

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| EXACOMP-913 | Added possibility to connect issues from the Entity Sync status tab |
| EXACOMP-840 | <p>You can now save changes in a connection by pressing the following hotkeys:</p> <ul style="list-style-type: none">• Ctrl + S on Windows or Linux• Cmd + S on Mac |

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