# Zendesk - Version 5.0.29

**Released for** ZENDESK on **Feb 1, 2021**

We improved the sync of different formats in Visual mode connections. Also, we made a bunch of bug fixes and UI updates

# In this release

## Improvements

| | |
|---|---|
| ADNODE-296 | Improved multi text format sync in Visual mode connections |
| EXACOMP-1006 | Exalate will now send fewer emails |
| SNOWNODE-224 | Entity type is now required when adding triggers |

## Bug fixes

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|---|---|
| JCLOUD-1516 | Fixed bug where the reporter was synced incorrectly in a local Visual mode connection |
| ZENDESK-312 | Fixed bug where the list of connections wasn't shown in the ticket view |
| EXACOMP-981 | Fixed bug where expired licenses were shown as valid |
| ADNODE-278 | Fixed bug where it was necessary to refresh the page to get the full list of custom fields |
| EXACOMP-973 | Fixed bug with 2 Connect buttons appearing in the Entity Sync panel |
| EXACOMP-902 | Fixed bug with the message suggesting to refresh the page not showing |

## UI updates

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| EXAEDIT-982 | Added on-screen tips for mapping users in Visual mode connections |

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| ZENDESK-299 | Fixed alignment of the Add trigger button |
| EXAEDIT-1183 | Fixed icon formatting and button alignment for the Initiate connection and Accept invitation screens in Safari |
| ZENDESK-288 | Fixed alignment of the Go to remote button in the Initiate connection screen |
| ADNODE-285 | Fixed alignment of the Sync existing option |
| EXACOMP-639 | Fixed issue where the connection wasn't shown fully in the issue view |
| EXACOMP-1008 | Updated the look of various buttons, tooltips, and screens |

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