

How to Sync Epics in Jira Cloud

Last Modified on 01/13/2026 6:59 am EST

In this article, we describe how to synchronize Epics, including the Epic link.

Note: Epics can only be synced for **company-managed projects** in Jira.

With Exalate, you can sync epics and stories, while keeping the parent-child relationship on the remote side.

Note: To keep parent-child relations between issues, you need to synchronize Epics first, then synchronize stories.

Configuration

After you establish a Connection between two Jira instances, you need to configure the Sync Rules.

Note: The script works only when using scripting rules on Jira Cloud. It's not compatible with Exalate Visual mode.

You can only map **the Epic name** custom field in Visual mode.

Outgoing Sync

To send Epic information together with the epic link:

```
// Ensure that the Epic is synced first, such that stories sent later can be associated to the right epic  
Epic.send()
```

Incoming Sync

To apply the received Epic information to the end of the incoming sync:

```
// should be at the end of the incoming sync script  
Epic.receive()
```

Video

Also, watch our video on how to sync epics in Jira Cloud:

Have more questions? [Ask the community](#)

Product

[About Us](#)

ON THIS PAGE

[Release History](#)

[Glossary](#)

[Configuration](#)

[API Reference](#)

[Video](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Subscribe for a weekly Exalate hack](#)

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)