How to Measure Exalate Performance - the Ping Pong Test

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Introduction

The performance of Exalate depends on many different factors as it depends on many different components:

- the underlying trackers exalate is integrating with
- The machines hosting the Exalate instance (when deployed outside of the tracker)
- The network layout between the two different environments and the quality of the network connection
- The type and size of information that is being exchanged
- The complexity of the mapping and transformation of the synchronization

The ping pong test has been set up to have a benchmark such that any performance regression can be highlighted as these occur. This test also acts as a load test to check how the solution behaves under load.

Environment Setup



The left Jira has 2 projects

- Ping Pong Source (PPS)
- Ping Pong Target (PPT)

The right Jira has 1 project

• Ping Pong Wall (PPW)

The source has a set of 1000 issues, containing a mix of comments and attachments of various sizes. The Jira Data Generator add-on (here) can be used to create such projects.

The Ping Pong test

The ping pong test will validate:

- The Exalate operation (which brings an issue 'under sync')
- The sync back operation (which triggers a message back)
- The trigger operation (which automatically Exalates an issue)
- The Update operation (by updating the description this change needs to be applied to the target)
- The Unexalate operation (which severe the synchronization tie between two issues)

The Flow of a Single Issue

The issue keys and project keys are different in the actual test

	Description	Effect on PPS (left)	Effect on PPW (right)	Effect on PPT (left)	Exalate function
1	PPS-1 gets exalated using the ping_pong connection	-	-	-	Exalate
2	This creates an issue PPW-2 (on right jira)	-	create PPW-2		Create issue
3	The trigger on right Jira picks up the create event of PPW-2	-	-	-	synclistener captures create event
4	PPW-2 gets exalated using the ping_pong_part2 connection	-	-	-	trigger on PPW executes an exalate

	Description	Effect on PPS (left)	Effect on PPW (right)	Effect on PPT (left)	Exalate function
5	This creates on issue PPT-3 (on the left jira)			create PPT-2	create issue
6	The ping_pong_part2 has a syncback, an update syncevent is scheduled	-	-	-	Syncback is scheduling an update event
7	The incoming sync on PPW-2 updates a custom field 'Remote Key'		Field 'Remote Key' is updated with 'PPT-2'		issue is updated properly
8	The update is triggering a syncevent on the ping pong connection	-	-	-	synclistener captures update event
9	The ping_pong connection updates the custom field 'Remote Key'	Field 'Remote Key' is updated with 'PPT-2'	-	-	the issue is updated properly

There are in total 9 exalate operations performed for one cycle.

Setting Up the Test

To configure the test, you will need to setup the following:

- Jira A and Jira B
 - Both on-premise
 - Both have Exalate deployed
- The projects
 - PPS (Source Jira A Project Management configuration)

Project type

Create project	View Markelplace Workflov
C Sathan	
Age development with a board, sprints and staries. Connects with source and build toxis.	Konban software devolutionent Collimite development flaw with a board. Corrects with source and build tools.
Gasic software development Track development tasks and bugs. Connects with source and build tools.	
Service best	
Easic Track, prioritize and mealer your arganization's requests, everything from IT to HPI to fitence.	F Service Deak Marage Incidents, changes, problems and service requests with ITSM voridities.
Castamer service Provide support, celect feedback, and track your external customers' satisfaction	\backslash
Besilierss	N
	a Task management Quickly organize and assign simple tasks for you
 Project management Plan, track and sport on all of your work within project. 	and your dates

- PPW (Wall Jira B Project Management configuration)
- PPT (Target Jira A Project Management configuration)
- $\circ~$ Additionally on every project a custom field 'Remote Key' of type 'single line text'

• The Ping Connection

• Jira A

Jira A - Ping Connection - Outgoing sync

The log.info is to collect the timestamps.

import java.sql.Timestamp
replica.key= issue.keyreplica.type= issue.typereplica.assignee= issue.assigneereplica.reporter= issue.reporterreplica.description= issue.summaryreplica.description= issue.descriptionreplica.labels= issue.labelsreplica.resolution= issue.commentsreplica.status= issue.resolutionreplica.parentld= issue.parentldreplica.attachments= issue.priorityreplica.attachments= issue.attachmentsreplica.tatuchments= issue.priority
<pre>//Comment these lines out if you are interested in sending the full list of versions and components of the source project. replica.project.versions = [] replica.project.components = []</pre>
log.info("PINGPONG - PING OUT - \${issue.key} - [\${new Date().time}]")
/* Custom Fields
replica.customFields."CF Name" = issue.customFields."CF Name" */

Jira A - Ping Connection - Incoming sync

```
if(firstSync){
    // do not create on the outgoing path
    return
}
log.info("PINGPONG - PING IN - ${issue.key} - [${new Date().time}]")
issue.summary = replica.summary
issue.description = replica.description
issue.labels = replica.labels
issue.comments = commentHelper.mergeComments(issue, replica)
issue.attachments = attachmentHelper.mergeAttachments(issue, replica)
issue.customFields."Remote Key".value = replica.customKeys.pongissue
```

• Jira B

Jira B - Ping Connection - Outgoing Sync

replica.key	= issue.key
replica.type	= issue.type
replica.assignee	= issue.assignee
replica.reporter	= issue.reporter
replica.summary	= issue.summary
replica.description	a = issue.description
replica.labels	= issue.labels
replica.comments	= issue.comments
replica.resolution	= issue.resolution
replica.status	= issue.status
replica.parentId	= issue.parentId
replica.priority	= issue.priority
replica.attachmen	ts = issue.attachments
replica.project	= issue.project
replica.customKey	vs.pongissue = issue.customFields."Remote Key".value
//Comment these	lines out if you are interested in sending the full list of versions and components of the

source project.

replica.project.versions = []
replica.project.components = []

Jira B - Ping Connection - Outgoing sync

```
if(firstSync){
    issue.projectKey = "PPW"
    issue.typeName = "Task"
    issue.summary = replica.summary
    issue.description = replica.description
    issue.labels = replica.labels
    issue.comments = commentHelper.mergeComments(issue, replica)
    issue.attachments = attachmentHelper.mergeAttachments(issue, replica)
```

- The Pong Connection
 - Jira A

Jira A - Pong Connection - Outgoing Sync

```
replica.key = issue.key
replica.type = issue.type
replica.assignee = issue.assignee
replica.reporter = issue.reporter
replica.summary = issue.summary
replica.description = issue.description
replica.labels = issue.labels
replica.comments = issue.comments
replica.resolution = issue.resolution
replica.status = issue.status
replica.parentId = issue.parentId
replica.priority = issue.priority
replica.attachments = issue.attachments
replica.project = issue.project
//Comment these lines out if you are interested in sending the full list of versions and components of the
source project.
replica.project.versions = []
replica.project.components = []
//replica.customKeys.foo = new Date()
/*
Custom Fields
replica.customFields."CF Name" = issue.customFields."CF Name"
*/
```

Jira A - Pong Connection - Incoming Sync

```
if(firstSync){
    issue.projectKey = "PPT"
    // Set type name from source issue, if not found set a default
    issue.typeName = "Task"
    // report back the issue key of the created issue
    syncHelper.syncBackAfterProcessing()
}
issue.summary = replica.summary
issue.description = replica.description
issue.labels = replica.labels
issue.comments = commentHelper.mergeComments(issue, replica)
issue.attachments = attachmentHelper.mergeAttachments(issue, replica)
```

• Jira B

Jira B - Pong connection - Outgoing sync

replica.key	= issue.key
replica.type	= issue.type
replica.assignee	= issue.assignee
replica.reporter	= issue.reporter
replica.summary	= issue.summary
replica.description	n = issue.description
replica.labels	= issue.labels
replica.comments	= issue.comments
replica.resolution	= issue.resolution
replica.status	= issue.status
replica.parentId	= issue.parentId
replica.priority	= issue.priority
replica.attachmer	nts = issue.attachments
replica.project	= issue.project
//Comment these	lines out if you are interested in sending the full list of versions and components of the
source project.	
replica.project.ve	rsions = []
replica.project.com	mponents = []

Jira B - Pong Connection - Incoming sync

```
issue.summary = replica.summary
issue.description = replica.description
issue.labels = replica.labels
issue.comments = commentHelper.mergeComments(issue, replica)
issue.attachments = attachmentHelper.mergeAttachments(issue, replica)
```

// the update of the custom field will trigger an update event on the ping connection back to source
issue.customFields."Remote Key".value = replica.key

 An active trigger that Exalates issues over the pong connection which are created on the PPW project

Trigger will apply to sel	ected entity ty	pe* ()		
Issue	~			
lf* @				
project=ppw	tion * O			
project=ppw Then sync with connect pingpong_part2	tion * 🚯			
project=ppw Then sync with connec: pingpong_part2 Notes	tion * ()			
project=ppw Then sync with connect pingpong_part2 Notes Send back the ping	tion* ()			

Running the Test

• Start an exalate on a subset of issues on project PPS by creating a trigger (with a JQL) and choosing Bulk Exalate.

issue	Events: create/update	project=AENA and key < AENA-100 the poing	ping_to_pong	
				 Edit Bulk Exalate
				Bulk Unexalate
		Documentation EULA Support Rep	port a bug	Delete

• Inspect the logging (exalate.log in the <jira-home>/logs directory). Grep on the string 'PINGPONG' - it will reveal the timestamps.

What can you expect?

- As stated in the introduction, there are many components at play that will influence the outcome of the performance test.
- Our baseline, used in the regression tests, is to process on average 300 issues in an hour (2700 synchronization transactions)

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