

Issue Does Not Exist or You Do Not Have Permission to See it

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Problem

Synchronization is blocked by the following error:

Error detail:

```
Issue does not exist or you do not have permission to see it
```

Cause

Exalate was using the remote issue key to find out information about the local fields and this causes the error.

Incoming sync script

```
issue.key = replica.key
```

Solution

Comment or remove the line: "issue.key = replica.key" from the Incoming script rules

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