

UnhandledHubCustomFieldValueConversionException Error

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Problem

The error message detail would be different, depending on the cause of the error.

Example

Error detail:

```
Error when attempting to serialize the custom field XXX because Exalate does not support its type....
```

Cause

Outgoing sync includes the code, which tries to send all of the custom fields with their values.

```
replica.customFields = issue.customFields
```

Solution

Product

[You need to specify the custom field name when assigning the custom field to a replica variable.](#)

[Release History](#)

[Check how to synchronize custom fields](#) for more details.

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