Error Updating an Issue

Last Modified on 03/04/2024 7:53 am EST

Problem

Error detail:

Could not update issue `ISSUE_ID

Cause

The request includes one or more fields that are not found or are not associated with the issue's edit screen.

Troubles when updating an issue. Check possible responses (400, 404) in Jira REST API.

Solution

Check the following details on your Jira settings:

- the user has the following permissions:
 - Browse projects and Edit issues project permission for the project that the issue is in.

° If issue-level security is configured, issue-level security permission is to view the issue.

• AGheck Theoming Sync Rules for existing issues (change processor)

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