

Attachment Error

Last Modified on 03/04/2024 7:52 am EST

Problem

Error detail:

Could not get/post/remove attachment.

Cause

Possible error responses from Jira cloud on attachment actions 400, and 404 are:

- the attachment is not found.
- attachments are disabled in Jira settings.
- the issue is not found.
- the user does not have permission to view the issue.

Solution

Check the following Jira setting:

- attachments are enabled
- **Product**
the user has the following permissions:
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- **View issues project permission** for the project that the issue is in.
- **Issue-level security** is configured, issue-level security permission is to view the issue.

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