Request Node Button has Grayed Out

Last Modified on 03/04/2024 10:22 am EST

Problem

After installing the Exalate app, the "Request Node" button is grayed out.

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	Exalate	Exalate Console	Calendar	~									1
¢ we	Exalate Console We are preparing to create a node in the background, please wait. Request Node												

Cause

The issue may appear if the installation process did not go smoothly.

Solution

In this case, you will need to uninstall the Exalate Connected App and the Exalate Lightning app. To uninstall the Exalate Connected App:

- 1. Click Setup
- 2. Go to Apps -> App manager and in the list of apps find Exalate with the app type

Connected

		٩	Search Setup				• •	@ ?
Setup Home Object	Manager	~						
ADMINISTRATION > Users		SETUP Lightning Experies	nce App Manager	E E E E E E E E E E E E E E E E E E E	G (C NN	New Lig	htning App	New Cr
> Data	bata							
> Email	22 item:	Sorted by App Name - Filtere	ed by All appmenuitems - Tab	Set Type				
PLATFORM TOOLS		App Name ↑ 🛛 🗸	Developer Name 🗸 🗸	Description	~	Last Modifie 🗸	Арр Туре	~
Apps	6	Content	Content	Salesforce CRM Content		09/06/2021, 09:07	Classic	
App Manager	7	Exalate	Exalate			30/09/2021, 10:11	Lightning (Managed)
AppExchange Marketplace	8	Exalate App	Exalate_App			30/09/2021, 10:36	Connected	i i
 Connected Apps 	9	Lightning Scheduler Setup	LightningScheduler	Set up personalized appointment scheduling.		09/06/2021, 09:	Lightning	
Connected Apps OAuth	10	Lightning Usage App	LightningInstrumentati	View Adoption and Usage Metrics for Lightning Experience		09/06/2021, 09:07	Lightning	
Usage	11	Marketing	Marketing	Best-in-class on-demand marketing automation		09/06/2021, 09:07	Classic	

3. On the right side click the little arrow and choose View

8	Exalate App	Exalate_App		30/09/2021, 10:36	Connected		•
9	Lightning Scheduler Setup	LightningScheduler	Set up personalized appointment scheduling.	09/06/2021, 09:	Lightning	View	
10	Lightning Usage App	LightningInstrumentati	View Adoption and Usage Metrics for Lightning Experience	09/06/2021, 09:07	Lightning	Edit Vie	~
11	Marketing	Marketing	Best-in-class on-demand marketing automation	09/06/2021, 09:07	Classic	Manane	
12	Platform	Platform	The fundamental Lightning Platform	09/06/2021, 09:07	Classic	manage	
13	Queue Management	QueueManagement	Create and manage queues for your business.	09/06/2021, 09:	Lightning	~	T
14	Sales	Sales	The world's most popular sales force automation (SFA) solution	09/06/2021, 09:07	Classic		V
15	Sales	LightningSales	Manage your sales process with accounts, leads, opportunities, and more	09/06/2021, 09:07	Lightning	~	\blacksquare
16	Sales Console	LightningSalesConsole	(Lightning Experience) Lets sales reps work with multiple records on one	09/06/2021, 09:07	Lightning	~	•
17	Salesforce Chatter	Chatter	The Salesforce Chatter social network, including profiles and feeds	09/06/2021, 09:07	Classic	~	•

4. Click Delete

Manage Connected A	pps	
Connected App Name Exalate App - Back to List: Custom Apps	Edit Delete Manage	Help for this Page 🥹
	Version 1.0	
	API Name Exalate_App	
	Created Date 30/09/2021, 10:36	
	By: mariana	
	Contact Email mariana@idalko.com	
	Contact Phone	
	Last Modified Date 30/09/2021, 10:36	
	By: mariana	
	Description	
	Info URL	
 API (Enable OAuth Settings) 		

5. Confirm the app removal by clicking **Delete**

:	SETUP Manage Connected Apps
E	xalate App
A	ve you sure you want to delete the Exalate App app? When you delete a connected app that's part of a managed package, you can't use any previous versions of the managed package.
	Delete Cancel

To uninstall the Exalate Lightning App:

1. Go to Setup

2. Click Apps > Packaging > Installed Packages

		Q. Sear	ch Setup					
Setup Home Object	ct Manager 🗸							
PLATFORM TOOLS	Installed Packages	((_ XXXIII _ JIII)	17 - MNS-110 -	//////////////////////////////////////	1999 - FRANKER (* 777) 1997 - FRANKER (* 777)	2-5 WET A S	NNN JUNG	e Dhysel
App Manager		N (N) \ '	~ 10.8		\sim		11.2-2	\sim \sim
AppExchange Marketplace	Installed Packages							
> Connected Apps On AmpExcharge you can browse, test drive, download, and install pre-built apps and components right into your salesforce com environment. Learn More about Installing Packages.								
> Lightning Bolt Apps and components are installed in packages. Any custom apps, take, and custom objects are initially marked as "In Development" and are not decloved to your users. This allows you to test and outlon							est and oustom	ize before deployin
> Mobile Apps	deploy the components individually using the o	ther features in setup	or as a group by clicking D	eploy.				
 Packaging 	Depending on the links next to an installed pace	ƙage, you can take di	flerent actions from this pay	je.				
Installed Packages	To remove a package, click Uninstall. To mana	age your package lice	nses, click Manage Licens	65.				
Package Manager	Installed Packages							
Package Usage	Action Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs
> Feature Settings	Uninstall 📩 ExalateBridgeApp	Exalate	0.6	exalate	30/09/2021, 10:11	~	1	1
> Einstein	Uninstalled Packages							
> Objects and Fields	No uninstalled package data archives							

3. Click Uninstall next to the ExalateBridgeApp

Installed Packages								
motalied i dokugeo								
On AppExchange you can browse, test dri	ve, download, and in	stall pre-built apps and co	mponents right into your sales	sforce.com environment. Learn M	lore about Installin	g Packages.		
Apps and components are installed in pac before deploying. You can deploy the com	Apps and components are installed in packages. Any custom apps, tabs, and custom objects are initially marked as "In Development" and are not deployed to your users. This allows you to test and customize before deploying. You can deploy the components individually using the other features in setup or as a group by clicking Deploy.							
Depending on the links next to an installed	package, you can ta	ake different actions from	this page.					
To remove a package, click Uninstall. To r	nanage your packag	e licenses, click Manage	Licenses.					
Installed Packages								
Action Action Package Name	Publisher	Version Number	Namespace Prefix	Install Date	Limits	Apps	Tabs	Objects
Uninstall 📩 ExalateBridgeAcc Exalate 0.6 exalate 30/09/2021, 10:11 🖌 1 1 1								
Uninstalled Packages								
No uninstalled package data archives								

4. Confirm that you want to uninstall the package with the checkmark and click Uninstall.

With the help of a radio button, you can choose to s ave a copy of this package's data for 48 hours after uninstall

Custom Object Data					
Custom Object	Records (Approximate)				
Exalate Data	1				
Save a copy of this package's data for 48 hours after uninstall					

O Do not save a copy of this package's data after uninstall

Ves, I want to uninstall this package and permanently delete all associated components

Product

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Rexousing from In Progress to

Uninstall Complete. API Reference

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