

# Failed to Log In to the Exalate App for GitHub

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## Problem

Could not log in to the admin console of the Exalate app for GitHub.

**Important:** Make sure that you are using your username and not your email address

## Cause

Two-factor authentication is enabled on your GitHub account.

## Solution

1. Generate a [Personal Access Token](#) for the user you are trying to log in with

[Product](#) **Note:** The token must have **admin:org** permissions.  
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2. Use the token instead of the password

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