

Method Not Allowed Error on Jira v9.0.0

Last Modified on 03/04/2024 9:14 am EST

Problem

While installing Exalate on Jira on-premise v.9.0.0 or upgrading Jira to v9.0.0 with Exalate already installed, you might get the following error:

Error detail:

HTTP Status 405 - Method Not Allowed

Cause

There is a compatibility issue related to Jira v.9.0.0 while using Exalate for Jira on-premise v.5.3.6 and lower.

Solution

[Home](#)

[About Us](#)

The [Compatibility](#) issue has been fixed in [Exalate for Jira on-premise v.5.3.7](#). Please update your Exalate app to v.5.3.7 while using it on Jira on-premise v.9.x.

[Stressapp](#)

[API Reference](#)

[Security](#)

[Pricing and Licensing](#)

Resources

[Academy](#)

[Blog](#)

[YouTube Channel](#)

[Ebooks](#)

Still need help?

[Join our Community](#)

[Visit our Service Desk](#)

[Find a Partner](#)