

Project Key wasn't Set

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Problem

When establishing a Connection in Basic Mode with the Exalate version lower than 5.2.0 on Jira on-premise, you will get the following error:

Error detail:

Project key was not set





Cause

Connections in Basic Mode were introduced in Exalate for Jira on-premise version 5.2.0.

Exalate pre 5.2.0 treats these connections incorrectly, due to a database discrepancy.

Solution

There are two solutions to this problem:

- [Product](#)
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Upgrade Exalate to the latest 5.2.0(or at least 5.2.0 that includes basic connection functionality).
- [Generate](#) 
[API Reference](#) 
Delete the `mode=BASIC` line in the `Relation` database.

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