Exalate isn't Loading After an Update

Last Modified on 03/04/2024 9:05 am EST

Problem

In some cases, Exalate won't load when updated to a newer version.

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Cause

One of the reasons for this problem is the lack of tablespace in the database. If the **net.java.ao** package is in **DEBUG** level, after re-enabling Exalate, you will see the following message in the logs:

ORA-01658: unable to create INITIAL extent for segment in tablespace JIRA_DATA

To identify this problem:



1. Navigate to **Operation** > System > Logging and profiling.

2. Enable the **DEBUG** level for **net.java.ao**package.

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3. Navigate to O Administration -> Add-ons -> Manage apps.

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Solution

You can resolve the issue by extending tablespace in the database with one of these queries:

• Enlarge one of the existing data files:

ALTER DATABASE DATAFILE 'C:\ORACLEXE\APP\ORACLE\ORADATA\XE\JIRA_DATA.DBF' RESIZE 3000M;

• Add a second data file to the tablespace:

ALTER TABLESPACE ts_data ADD DATAFILE 'C:\ORACLEXE\APP\ORACLE\ORADATA\XE\JIRA_DATA2.DBF' SIZE 1000M;

• Allow the datafile to auto-extend:

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