Missing Property Exception when Using Exalate External Scripts

Last Modified on 03/04/2024 9:01 am EST

Problem

When using the Exalate external scripts library you get an error as shown below.

Error detail:

groovy.lang.MissingPropertyException: No such property: StatusSync for class: Script

Note: Please note, that the error message might be different, depending on the missing script. We've used StatusSync.groovy for demonstration purposes.

Cause

Exalate external script is not installed in the $JIRA_HOME/scripts directory. The class specified in the error message is missing.

Note: We've used StatusSync.groovy for demonstration purposes.

Solution

Copy the .groovy file into **the $JIRA_HOME/scripts** directory.

Product
Authentication [↗]
Release History [↗]
Glossary [↗]
API Reference [↗]
Security [↗]
Pricing and Licensing [↗]

Resources
Academy [↗]
Blog [↗]
YouTube Channel [↗]
Ebooks [↗]

Still need help?
Join our Community [↗]
Visit our Service Desk [↗]
Find a Partner [↗]