Incompatibility with Prevent Anonymous Access 2.1

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Problem

Exalate Authentication fails.

Cause

The additional plugin blocks non-authenticated requests.

Note: Known issue: Exalate for Jira on-premise is not compatible with Prevent Anonymous Access add-on.

Solution Product

Release History [2

Disable Prevent Anonymous Access plugin.

API Reference

Security 🔼

Pricing and Licensing 🖸

Resources

Academy 🔼

Blog 🛂

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