

Proxy User Can't Create Attachments

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Problem

Attachments do not synchronize for some of the issues.

Error Details:

Proxy user can not create attachments

Cause

The **Proxy User** does not have permission to add attachments.

Solution

Make sure the Proxy User has permission to add attachments.

You can use [Jira Admin Helper](#) to set up proper permissions for the proxy user.

Permission helper

Discover why a user does or does not have certain permissions...

User

Begin typing to find a user, leave blank for Anonymous user

Issue RED-1 - test

Begin typing to find an issue

Permission

- Voters & Watchers Permissions**
 - Manage Watchers
 - View Voters and Watchers
- Comments Permissions**
 - Add Comments
 - Delete All Comments
 - Delete Own Comments
 - Edit All Comments
 - Edit Own Comments
- Attachments Permissions**
 - Create Attachments**
 - Delete All Attachments
 - Delete Own Attachments
- Time Tracking Permissions**
 - Delete All Worklogs
 - Delete Own Worklogs
 - Edit All Worklogs
