

Subtask Sync between Team-Managed Projects Fails

Last Modified on 03/04/2024 8:33 am EST

Problem

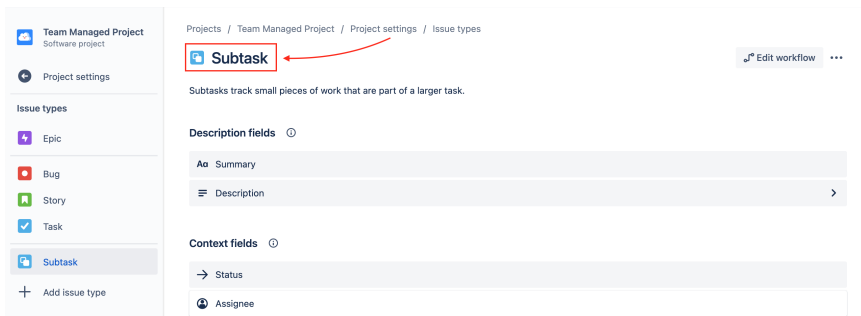
When syncing subtasks between team-managed projects, the sync fails and responds with the error message:

Error detail:

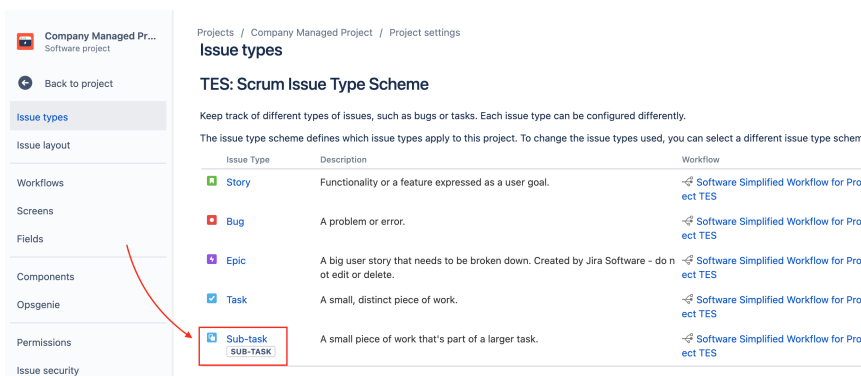
"Field Field 'summary' cannot be set. It is not on the appropriate screen, or unknown.: summary."

Cause

The issue occurs because in team-managed projects subtask issue type is defined as a single word "Subtask":



While in company-managed projects, the subtask issue type is spelled as "Sub-task" :



The sync rules that define the subtask issue type in different projects should be different.

Solution

Use the following issue type for subtask sync between Team-managed projects:

```
issue.typeName = "Subtask" //Make sure to use the right subtask type here.  
Product
```

Use the following issue type for subtask sync between Company-managed projects:

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issue type Name = "Sub-task" //Make sure to use the right subtask type here.

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